

C - Rogue Steering Gear Notification (09V-411)

OWNER NOTIFICATION

Dear Nissan Rogue Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2008-2009 Model Year Nissan Rogue vehicles. Our records indicate that you own or lease one of the potentially affected vehicles.

Reason for Recall

On some of the affected vehicles, the steering gear housing cover screw may have been manufactured incorrectly. Over time, the screw may gradually loosen. If this occurs, you may notice extra looseness in the steering and slower response to inputs. If this condition is ignored, the screw may eventually come out of the steering gear cover completely. If this happens, it could result in a loss of steering control and could lead to a crash.

What Nissan Will Do

Your Nissan dealer will inspect whether the steering gear cover screw is loose. If it is loose, it will be retightened to the proper specification. In addition, the dealer will install a cover plate to prevent the screw from coming out of the steering gear. This service, free of charge for parts and labor, should take about an hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. **If your steering has noticeable looseness and you believe it is slower to respond to inputs, we strongly urge you to take your vehicle to your Nissan dealer for immediate repairs.**

If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.