

DATE: 10/06/2009

TO: Owner
Address
City, State Zip Code

**Subject: *Elkhart Coach*– Carrier K410 Condenser Fan Assembly Recall
NHTSA Recall # 09E-055**

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Elkhart Coach has decided that a defect which relates to motor vehicle safety exists in certain vehicles it manufactured equipped with Carrier K410 Condenser Fan assemblies. This decision was based on information provided by Carrier that a defect exists in some of the K410 Condenser Fan Assemblies shipped before December 11, 2008; for installation in commercial buses. *Elkhart Coach* installed these K410 Condenser Fan Assemblies in vehicles that it manufactured from September 2008 through November 2008.

The Problem:

Analysis by Carrier of the potential safety issue determined that if there is a restriction to normal operation of one or more of the K410's three fans, the existing over-current protection (circuit breaker) may not be sufficient to allow a safe failure mode.

Affected Vehicle Information:

If your Unit and VIN number is listed below, then your bus is a part of this recall and you should contact Carrier, Elkhart Coach, or your EC Dealer right away.

Unit	VIN	Carrier Model
1163	1FD4E45P48DB51746	AAT332/8
1167	1FD4E45P88DB51748	AAT322/9
1174	1FD4E45PX8DB51749	AAW365/5
1237	1FD4E45PX8DB56899	AAW365/41
1263	1FD4E45P59DA15698	AAW365/2

WHAT WE WILL DO

Elkhart Coach in cooperation with Carrier, will provide owners of all covered K410 Condenser Fan Assemblies a rework for the potential defect at no charge for parts or labor. The rework consists of a installation of an additional 15 amp inline fuse in each of the (3) fan's circuits would open the circuit in the event a fan's malfunction results in an over current condition. A retrofit kit composed of three (3) inline fuse holders, fuses, connectors and complete instructions, will be provided by Carrier for each K410 unit

WHAT YOU SHOULD DO

Please contact Carrier at 1-800-673-2431 as soon as possible so that your units can be retrofitted.

If *Elkhart Coach* or Carrier fails or is unable to remedy this defect without charge and within a reasonable period of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>."

Your safety and satisfaction with your *Elkhart Coach* product are important to us and we regret any inconvenience to you.

Sincerely,

Mike Sweitzer
Quality Supervisor