



North American  
Bus Industries, Inc.

## **SAFETY RECALL NOTICE**

**October 2009**

**Dear NABI Customer:**

**NHTSA Campaign # 09V-404**

**NABI Recall # 20093**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. North American Bus Industries, Inc. (NABI) has decided that a defect which relates to motor vehicle safety exists in certain 416 model standard floor transit buses manufactured between January 1, 2001 and October 5, 2009.

Our records identify you as the owner of the vehicles shown on the attached list that are affected by this recall.

### **REASON FOR THIS RECALL**

NABI has determined that certain NABI 416 model Standard Floor City Transit Buses may contain a defective wheelchair lift manufactured by Lift-U Division of Hogan Manufacturing. The lift may contain a defective logic board assembly in the wheelchair lift control box.

Under certain conditions, the outboard ramp barrier may fold in and cause injury to the lift passenger's feet. This may occur when all of the following conditions are met: (a) the lift is deployed to a ground or sidewalk level boarding position; (b) a passenger is on the lift facing outward; (c) the lift has lost the deployed sensor signal; (d) the lift is restricted by the curb from recapturing the deployed signal; and (e) the operator activates either a deploy, raise, or lower function switch and continues to maintain pressure on the switch.

### **ACTION YOU SHOULD TAKE**

Lift-U will arrange to have the vehicles inspected and repaired. Lift-U will arrange for the control board assembly to be replaced. It is estimated that these repairs will take 5 minutes per bus.

Lift-U and NABI will repair the vehicles free of charge.

Lift-U and NABI Customer Service will arrange to have the necessary repairs made to your vehicles at the earliest convenience.

If Lift-U and NABI do not remedy this condition without charge on the mutually agreed upon service date or within 5 days of this agreed upon date, you can obtain assistance by calling NABI Customer Service at (256) 831-4296 Ext 1308, or via email at [recalls@nabiusa.com](mailto:recalls@nabiusa.com). If you believe that NABI has failed to remedy the vehicle without charge within a reasonable time, you may wish to inform the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590; or call the toll-free DOT Auto Safety Hot-line at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this matter may cause you.

**North American Bus Industries, Inc.**