

October 20th, 2009



- RECALL NOTICE -

Subject: K410 Condenser, In-Line Fuse Addition

Glaval # USA 09V-402 - Carrier # 09E-055 – Canadian # 09-299

This notice is sent to you in accordance with the requirements of the National Traffic And Motor Vehicle Safety Act.

Dear Glaval Bus Customer,

Glaval Bus has decided a defect which relates to motor vehicle safety exists on Universal, Titan and Titan II model years 2008 through 2009, manufactured between 07/01/08 and 09/30/09 that are equipped with a K410 rooftop condenser. If there is restriction to the normal operation of the three fans, the existing over-current protection (circuit breaker) may not be sufficient to allow a safe failure mode which could lead to the overheating of certain wires creating a potential fire hazard.

Notice: Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

WHAT IS BEING RECALLED:

This recall process applies to the K410 condenser.

WHY IS IT BEING RECALLED:

If there is restriction to the normal operation of the three fans, the existing over-current protection (circuit breaker) may not be sufficient to allow a safe failure mode which could lead to the overheating of certain wires creating a potential fire hazard.

WHAT YOU NEED TO DO:

As a precautionary measure, Carrier is requesting the operators of buses installed with K410 units not operate the units and disconnect them until retrofitted. Attached as Appendix B is a copy of the retrofit and unit disconnect service bulletins.

Please contact Carrier Transport Technical Service Hot-Line at (800) 450-2211 with any questions or concerns.

WHAT CARRIER WILL DO:

A retrofit kit composed of three inline fuse holders, fuses, connectors and complete instructions will be provided by Carrier for each K410 unit.

If after contacting Carrier and your inspection and/or repair is not completed in a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, or without charge you may notify:

Vehicles In the United States

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington, D.C. 20590
Or call the Toll Free Vehicle Safety Hotline: (888) 327-4236
TTY: (800) 424-9153
Or go to: <http://www.safercar.gov>

Vehicles in Canada

Transport Canada
ASFAD
Place de Ville Tower C
330 Sparks Street
Ottawa, ON K1A 0N5
(800) 333-0510

Please Note: If the recall has been completed prior to receiving this letter you still need to fill out and return the recall notice card included with this mailing.