



Detroit Diesel Corporation
13400 Outer Drive, West
Detroit, Michigan 48239-4001
Telephone: 313-592-5000

November X, 2009
NHTSA #09V-400

OWNER NAME
ADDRESS
CITY, STATE ZIP CODE

Subject: Safety Recall 09C4
EPA07 DD15 Grid Heater

This notice is sent to you in accordance with requirement of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

Detroit Diesel has decided that a defect which relates to motor vehicle safety exists in certain EPA07 DD15 engines equipped in Daimler Truck North America vehicles.

The MCM will need to be reprogrammed and the vehicle power and ground cables will need to be removed from the grid heater. This will prevent excessive temperatures within the grid heater which can result in a fire internal to the engine compartment.

Records available to us indicate that your vehicle is equipped with one of these affected engines. Detroit Diesel will repair your engine at no charge to you. **However, as an Owner, you may be liable for any progressive damage that results from failure to complete this Recall within a reasonable time after receiving notification.**

We ask that you take your unit to the closest Authorized Repair Facility to have the work performed. We estimate that the labor time required to perform this Safety Recall on your engine is approximately 1.0 hour.

If you have any questions about this Safety Recall you may call our Customer Support Center at (313) 592-5800. If you believe that Detroit Diesel has failed or is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.



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If you had this repair done before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. **If you are the lessor of this vehicle, Federal Law requires that you forward this notice to the lessee within ten days.** For more information, contact Customer Support Center at Detroit Diesel Corporation, 13400 Outer Drive West, Detroit, MI 48239 or call (313) 592-5800.

We regret any inconvenience this action may cause. However, we have taken this action in the interest of your continued satisfaction with our products as well as our interest in motor vehicle safety.

DETROIT DIESEL
SAFETY RECALL 09C4
SERVICE ADMINISTRATION CAMPAIGN COORDINATOR (BX-5)



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NAME OF OWNER

Engine Serial Number	V.I.N.	Make	Model
472901S000XXXX	1FUJGEDR59XXXXXX	XXX	XXXXX