

October 2009

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect that relates to motor vehicle safety exists in certain 2009-2010 model year Pontiac Vibe vehicles equipped with a 1.8L engine, and registered in Canada, Alaska, Colorado, Idaho, Illinois, Iowa, Kansas, Maine, Michigan, Minnesota, Montana, Nebraska, Nevada, New Hampshire, New York, North Dakota, South Dakota, Vermont, Wisconsin, and Wyoming. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

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| <p><b>I M P O R T A N T</b></p> <ul style="list-style-type: none"> <li>• Your vehicle is involved in safety recall 09199.</li> <li>• Schedule an appointment with your GM dealer.</li> <li>• This service will be performed for you at <b>no charge</b>.</li> </ul> |
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**Why is your vehicle being recalled?**

The extreme cold temperatures (-31°C/-22°F) in your area may freeze condensation on the brake vacuum intake manifold suction port. This could result in a loss of power brake assist, and greater brake pedal force and a longer distance may be required to stop the vehicle. If stopping distance is limited, a crash could occur without prior warning.

**What will we do?**

Your GM dealer will modify the brake vacuum line. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 55 minutes.

If your vehicle is within the New Vehicle Limited Warranty, your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner’s Manual and your dealer for details on courtesy transportation.

**What should you do?**

You should contact your GM dealer to arrange a service appointment as soon as possible.

**Do you have questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below. More information about your vehicle can be found at the Owner Center at [www.gmownercenter.com](http://www.gmownercenter.com).

| Division              | Number         | Text Telephones<br>(TTY) |
|-----------------------|----------------|--------------------------|
| Pontiac               | 1-800-620-7668 | 1-800-833-7668           |
| Guam                  | 1-671-648-8450 |                          |
| Puerto Rico – English | 1-800-496-9992 |                          |
| Puerto Rico – Español | 1-800-496-9993 |                          |
| Virgin Islands        | 1-800-496-9994 |                          |

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson  
Director,  
Customer and Relationship Services

Enclosure  
09199