



Gulf Stream Coach Incorporated
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OWNER SAFETY DEFECT NOTIFICATION:

This notice is sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act and Transport Canada.

Gulf Stream Coach, a manufacturer of vehicles for the recreational vehicle industry, has been advised by Norcold that a defect exist in certain Norcold gas/ electric refrigerators and, as such, the vehicles equipped with these refrigerators. On July 22, 2002 Norcold announced and undertook a motor vehicle equipment safety recall to address a potential fatigue failure in cooling units made by Norcold serving as components in Norcold refrigerator model numbers 1200LR and 1200LRIM built from December 1, 1996 to February 28, 1999. On March 25, 2008, Norcold determined that this recall should be extended to embrace cooling units made by Norcold serving as components in Norcold models 1200LR, 1200LRIM and 1201LRIM manufactured from March 1, 1999 to February 28, 2001.

At this time, Gulf Stream Coach has determined that the recall announced on March 25, 2008 and assigned recall number 08E-030 should be extended to embrace cooling units made by Norcold serving as components in Norcold models 1200LR, 1200LRIM and 1201LRIM manufactured from March 1, 2001 to December 31, 2002. Each cooling unit under this extension has a serial number between 1273701 and 1536607, non-consecutively.

Corrective action is required for the models listed above if the serial number of the COOLING UNIT on your refrigerator falls between 1273701 and 1536607. The cooling unit serial number is located on the solution chamber, which can be viewed through the refrigerator vent door on the outside of your vehicle. **The serial number on the cooling unit differs from the serial number inside your refrigerator.** If your refrigerator is one of the models listed above, with a cooling unit serial number in the defined range, it has one of the suspect cooling units and requires **retrofitting with a thermal switch kit. Extended operation of a leaking cooling unit could cause a fire, resulting in personal injury (including death) and/or property damage. Call 800-767-9101 to report your refrigerator and get assistance to execute repair through a Norcold authorized service center or other approved dealer. Parts and labor for the repair will be at no charge.**

If you have one of the recalled cooling units:

- 1. YOU should set the controls to "OFF", and unplug the refrigerator through the service vent on the outside of the vehicle.**
- 2. YOU should immediately have a service center check to determine if there is a cooling unit leak.**
- 3. If a cooling unit leak is detected by the authorized service center, you will be instructed to not operate the refrigerator in any mode until the cooling unit can be replaced.**
- 4. If the cooling unit is not leaking, you will be instructed to not operate the refrigerator in any mode until it can be retrofitted with a Thermal Switch Kit.**

You should contact Gulf Stream Coach at 1-800-289-8787, your dealer, or an authorized **Norcold** service center as soon as possible to arrange for a service date. To locate the service center nearest you, **call Norcold's Recall Center at 800-767-9101 or visit Norcold's website at <http://www.norcold.com>** and click on the Customer Support link followed by the Service Centers link. You could also check online to see if your cooling unit is under the recall by clicking on the Customer Support link at the top of the page, followed by the Recall Info link. From there you can click on the "Check Status" button to see if a cooling unit serial number is under recall.