



ENTEGRACOACH

A Jayco Company

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October 2009

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT

Unit Serial Number: «Serial#»

NHTSA RECALL CAMPAIGN # 09V-380

«First» «Last»

«Address»

«City», «State» «Zip»

«Country»

Dear Entegra Coach Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Entegra Coach has been notified by Spartan Chassis, Inc. that a defect which relates to motor vehicle safety exists in certain Spartan chassis models produced with quick release valves that are being recalled by Haldex Commercial Vehicle Systems. In February 2009, Haldex announced and undertook a motor vehicle equipment safety recall to address a potential failure of the rubber diaphragm in quick release valves serving as components in the air brake system. The affected chassis were produced between July 2008 and December 2008. The suspect quick release valves contain a rubber diaphragm that may delaminate and cause air leakage that exceed permissible specifications, or could cause a restriction or blocking of the air flow, thereby affecting pressure delivery and release to the foundation brakes possibly resulting in a vehicle crash.

The remedy for the affected vehicle is to inspect the quick release valve to identify the date code and manufacturing location. The date code is followed by three characters; the third character is a letter indicating the location in which the valve was manufactured. Only valves with the letter K, indicating they were produced in lola, Kansas, are being recalled. Replace the valve if the date code is in the range 148 through 289, which indicates the valves were manufactured between May 27, 2008 and October 15, 2008, and if the manufacturing location is K (lola, Kansas). **This service must be performed by an authorized service center for Spartan Chassis. Please contact Spartan directly at 800-543-4277 (option 1) with the VIN, mileage, and your name, address, and phone number.**

If the authorized service center for Spartan Chassis fails or is unable to remedy this defect without charge and within a reasonable time, please contact Spartan Chassis at 800-543-4277 (option 1) or Entegra Coach Customer Service at 800-945-4787 for further instructions.

If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within ten days.

If, however, you take your recreational vehicle to the authorized service center on the agreed service date and the center does not remedy this condition on that date or within three (3) days, please contact Spartan Chassis at 800-543-4277 (option 1) or Entegra Coach Customer Service at 800-945-4787 for further instructions. After contacting Spartan Chassis and Entegra Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Entegra recreational vehicle.

Sincerely,

Entegra Coach