



**Audi**

Audi of America, Inc.

Audi of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326  
United States of America  
[www.audiusa.com](http://www.audiusa.com)

November 2009

**Subject: Safety Recall 20Q3/J3  
2006-2010 Model Year Audi A3 and 2008-2010 Model Year Audi TT and TT  
Roadster Equipped with quattro®  
Fuel Tank Ventilation Valve**

Dear Audi Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Audi has decided to issue a Safety Recall on some 2006-2010 model year Audi A3 vehicles equipped with quattro®, and in some 2008-2010 model year Audi TT and TT Roadster vehicles equipped with quattro®. Our records show that you are the owner of one of these vehicles.

**What Is The Problem?**

The closing force of an internal spring of the fuel tank ventilation valve is not adequate enough to hold the valve closed under extreme conditions. During dynamic driving maneuvers, liquid fuel may enter the fuel tank venting system and migrate into the evaporative system, saturating the carbon canister. Should this occur while driving, the vehicle may experience performance issues (i.e., vehicle jerking) and the malfunction indicator lamp (MIL) in the instrument cluster could illuminate. In rare cases, fuel could leak from the evaporative system leak detection pump filter. A fuel leak, in the presence of an ignition source, can lead to a vehicle fire.

**What Will Audi Do?**

In order to correct the issue, dealers will replace the fuel tank ventilation valve.

**What We Would Like You to Do**

Please contact your authorized Audi dealer and arrange for an appointment without delay. This service will take about four hours and will be free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule. Also, please bring all keys for your vehicle so they can be properly adapted to ensure that the remote control works properly.

To help expedite this repair, we ask that the fuel level in your vehicle be at approximately one-quarter (1/4) of a tank or less on the day of your scheduled appointment, if possible.



**Audi**

**Precautions You Should Take**

Affected vehicles can continue to be driven as usual, but if you can smell fuel in your vehicle, customers are advised to proceed immediately to the nearest authorized Audi dealer or qualified workshop in order to have the fuel system on the vehicle inspected.

**Lease Vehicles**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

**Have You Changed Your Address Or Sold The Vehicle?**

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

**Reimbursement of Expenses**

If you have previously paid for a replacement fuel tank because of the condition described in this letter, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

**Service Help from Us**

If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

Audi of America, Inc.  
Attn: Customer Relations (20Q3/J3)  
3499 West Hamlin Road  
Rochester Hills, MI 48309  
1-800-253-2834

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle. Thank you for your continued loyalty!

Sincerely,

Audi Product Compliance