



Forest River, Inc.

55470 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030 • 574-389-4600 • Fax 574-296-7553

Sierra-Sandpiper

A division of FOREST RIVER, INC., 2012 Century Drive Goshen, IN 46528

August 28, 2009

(Retail Customer Name Address)

Reference: RECALL NUMBER XXX-XXX

Dear (Customer Name):

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

We have determined that a defect involving motor vehicle safety may exist in certain Sierra-Sandpiper products produced between April 8, 2009 and August 5, 2009. Our records indicate that you own one of these trailers identified with the following VIN:

(Insert VIN here)

The defect relates to the information indicating the cargo carrying capacity on the tire and loading information placard and the cargo carrying capacity placard is incorrect.

Accordingly, we are entering into a voluntary recall campaign. The recall campaign will involve the unit being weighed empty and dry at a certified weight scale and the information recorded on the enclosed card and mailed to Forest River, Inc.'s customer service department. Failure to have the placards replaced with the proper capacities may cause over loading. This could lead to tire failure, loss of control of the unit and possible injury or death to the occupant's of the tow vehicle.

The unit must be completely empty of all personal items and all water and waste tanks must be completely empty. Including the water heater. If there is liquid petroleum gas in the propane tanks, remove them from the unit according to the owners manual instruction for removal of the tanks. Take the unit to your nearest certified weight scales. Notify the operator that this must be a certified weight. Pull the unit onto the scale, unhook from the unit, then pull the tow vehicle off the weight scale. The operator can then weigh and record the weights. If there is a problem in getting this done please contact your dealer or contact our Service Department for instructions. Their number is 574-534-3167. Any cost for weighing will be reimbursed with a proper receipt.

If you no longer own the affected vehicle or, for any other reason cannot have the recall performed, please notify us in writing. If the vehicle has been sold, please give the name and address of the subsequent purchaser if it is known and/or the disposition of the trailer.

If you believe that the placard replacement has failed to remedy this defect or that there has been unreasonable delay in securing the placards, you may submit a complaint to:

**Director
Vehicle Safety and Energy Operations
Road Safety and Motor Vehicle Regulation
Transport Canada, Ottawa, Ontario K1A 0N5**

Please Remit Warrantees Claims to: Sierra, Sandpiper Division of Forest River, Inc.

Attention: ????????, Campaign# _____