

Eldorado National



Thor Industries Commercial Bus Division

DATE: _____ 2009

TO: Owner
Address
City, State Zip Code

Subject: Eldorado National – Carrier K410 Condenser Fan Assembly Recall
NHTSA Recall # _____
Transport Canada Recall # _____

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Eldorado National has decided that a potential motor vehicle safety issue exists in certain vehicles it manufactured equipped with Carrier K410 Condenser Fan assemblies. This decision was based on information provided by Carrier that a possible defect exists in the K410 Condenser Fan Assemblies shipped before September 18, 2009 for installation in commercial buses. Eldorado National installed these K410 Condenser Fan Assemblies in vehicles that it manufactured from August 1, 2008 through September 18, 2009.

The Problem:

Analysis of the potential safety issue determined that there could be inadequate over-current protection on the fan circuit of the K410 Condenser. One or more of the fans may fail causing overheating of the fan's wires. Overheating of the condenser unit could result in a fire causing property damage, personal injury or death.

Affected Vehicle Models:

<u>Model</u>	<u>Model Years</u>
Aerolite	2009, 2010
AeroTech	2009, 2010
AeroElite	2009, 2010

WHAT YOU SHOULD DO

Carrier has undergone its root cause analysis and developed a retrofit to address this potential safety issue. It was determined that the installation of an additional 15 amp inline fuse in each of the three (3) fan's circuits would open the circuit in the event a fan's malfunction results in an over current condition.

Carrier will provide a retrofit kit and pay for the labor to install this kit which is composed of three (3) inline fuse holders, fuses, connectors and complete instructions, for each K-410 condenser assembly.

In the interim, and as a precautionary measure, we are requesting that you do not operate the K410 unit and that the unit be disconnected to ensure it is not operated until the unit is retrofitted. Enclosed herewith are instructions on how to disconnect the K410 unit.

The retrofit should only be done by a qualified technician. You can bring your K410 unit to any Authorized Carrier Dealer / Service Center which can be located by going to www.transportaircon.carrier.com and clicking on the Dealer Locator link or by calling 1-800-673-2431.

WHAT WE WILL DO

Eldorado National in cooperation with Carrier, will provide owners of all covered K410 Condenser Fan Assemblies a rework for the potential defect at no charge for parts or labor.

If Eldorado National or Carrier fails or is unable to remedy this potential defect without charge and within a reasonable period of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>."

Your safety and satisfaction with your Eldorado National product are important to us and we regret any inconvenience to you.

Please contact Eldorado National at 1-800-850-1287 or Carrier at 1-800-673-2431 if you have any questions.

Sincerely,

Bernie Regnier
Product Support Manager