

IMPORTANT: SAFETY NOTICE

SAFETY - RECALL - PROGRAM FOR REPLACING THE VVA OIL SUPPLY LINE
MODELS INVOLVED - CERTAIN C15 TRUCK ENGINES

Dear Caterpillar Product Owner:

This notice is sent to you in accordance with the requirements of the US National Traffic and Motor Vehicle Safety Act. This notice is also in accordance with the requirements of the Canadian Motor Vehicle Safety Act. Caterpillar has decided that a defect, which relates to motor vehicle safety, exists in trucks equipped with certain Caterpillar C15 engines.

The VVA oil line may wear and cause an oil leak, which may result in a fire hazard. The remedy will replace the VVA line assembly. You will not be charged for the service performed.

If you are a lessor of these vehicles, you must forward this letter to your lessee within ten days.

If you have had your vehicle repaired for this condition prior to receipt of this notice and incurred any costs, you may be eligible for reimbursement. Please contact Caterpillar at this toll free number (800) 447-4986.

If you no longer own the truck with this engine, please contact Caterpillar at this toll free number (800) 447-4986.

Contact your local Caterpillar dealer immediately to schedule this service. The dealer will advise you of the time required to complete this service.

If the dealer is unable to have the inspection and repair made, please contact:

Caterpillar Inc.
Peoria, IL 61629-2490
Attn: Americas Distribution Services Division
Truck Engine Call Center
Telephone: (800) 447-4986

If you are unable to have the inspection and repair made within 60 days or without charge, you may submit a complaint to:

In the U.S.

Administrator
National Highway Traffic Safety
Administration
1200 New Jersey Avenue, S.E.

Washington, D.C. 20590
Telephone: 1-888-327-4236 (TTY:1-800-424-
9153)or go to <http://www.safercar.gov>

In Canada

Transport Canada
Road Safety and Motor Vehicle Regulation
Ottawa, Ontario KIA 0N5
Telephone: (613) 993-9851
Caterpillar Inc.

Please refer the dealer to their Service Letter dated ?, 2009
when scheduling this service.

We regret the inconvenience this may cause you, but urge you to
do the inspection and have this service performed for your added
safety and satisfaction.

Caterpillar Inc.

Identification #(s)

Attached to _____, 2009 Service Letter