



MONACO RV

A NAVISTAR COMPANY

October 14, 2009

**VEHICLE SAFETY DEFECT SERVICE BULLETIN**  
**Recall Campaign No. 09V363000 US Units**  
**Monaco File R09001**

**Re: Safety Recall – Tire & Loading Information Label**

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco RV, LLC has decided that certain vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 110. The affected vehicles include certain 2010 travel trailers with Gross Vehicle Weight Ratings (GVWR) under 10,000 lbs. The affected vehicles were manufactured from September 26, 2008 through July 31, 2009 and shipped to dealers between June 30, 2009 and August 18, 2009. They include Holiday Rambler Campmaster; and R-Vision Trail Cruiser Classic, Trail Cruiser Ultra Lite, Trail Lite Travel Trailer, Trail Sport, and Trail-Lite Crossover models.

According to our information, your unit, as identified on the enclosed form, is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Monaco has become aware that the Tire and Loading Information Label was printed with incorrect information. The weight listed for cargo exceeds the actual cargo carrying capacity of the trailer. The weights were calculated without factoring in the unloaded weights of the vehicles. This incorrect information could lead to an overloading situation that could cause or contribute to the failure of frame components; possibly resulting in a sudden tire blowout or other failure which could result in a loss of control of the unit and a crash could occur.

The remedy will involve placing the enclosed corrected Tire & Loading Information Label on the travel trailer. The recall repair will be performed at no cost to you. If you choose to perform this recall yourself, you may peel the original Tire & Loading Information Label off (located on the left exterior sidewall at the front corner). Next, clean area with isopropyl alcohol and allow area to dry. Then, slowly peel the protective back film from the new label and place the new label in the same location. Once installed, do not attempt to remove the label or it will be destroyed.

If you complete the remedy yourself, please return the postage paid recall notification return postcard included with this letter and complete, sign, and date section 2 of the postcard showing that you performed the recall yourself.

If you have already encountered the defect which is the subject of this letter, and had it corrected prior to receiving this letter, you may be eligible for reimbursement for your remedy costs.

You may also contact your Monaco RV, LLC dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer. The labor time necessary to perform this recall campaign is approximately 0.1 hours. Please contact your dealer to schedule an appointment.

The enclosed Recall Notification Form identifies your vehicle and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco RV, LLC dealer is best equipped to provide service to ensure your vehicle is corrected as promptly as possible. If, however, you take your unit to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free recall hotline at (800) 685-6545 or our toll free number for Customer Service at (877) 466-6226.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco RV, LLC has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience that this may cause you. However, we have taken this action in the interest of your safety and continued satisfaction with your Monaco RV, LLC vehicle.

Sincerely,



Michael R. Becker  
Customer Service Manager  
Monaco RV, LLC

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