

September 23, 2009

Gillig Campaign ID Number: 09V-359

**Bob Knouse
York Rabbit Transit
1230 Roosevelt Ave
York, PA 17404**

Attn: Bob Knouse

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Gillig has decided that a defect which relates to motor vehicle safety exists in some buses equipped Lift-U wheelchair lifts. This decision is based on information provided by Lift-U that a defect exists in some of their Wheelchair lift control boxes used on our Phantom buses manufactured between January 1, 2001 and August, 2009. Gillig installed these Lift-U wheelchair lifts on all Phantom buses manufactured from January, 2001 through August, 2009.

What The Issue Is:

The lift's outboard ramp can fold over onto a passenger's feet if the following conditions are present: (a) The lift is deployed to a ground or sidewalk level boarding position; (b) A passenger is on the lift facing outward; (c) The lift has lost the deployed sensor signal; (d) The lift is restricted by the curb from recapturing the deployed signal and (e) The operator activates either a deploy, raise, or lower function switch and continues to maintain pressure on the switch.

**What We Are Asking
You To Do:**

- 1. Review your rolling stock of Gillig Phantom buses using the VIN's provided with this letter to ascertain which buses are still in service.***
- 2. Contact Lift-U Service Manager to coordinate (a) Lift-U performing the exchange of the Logic Board in the control boxes or (b) arrange for Lift-U to ship you the Logic Board for you to install.***
- 3. If you install the Logic Board, Lift-U will reimburse your reasonable labor costs. They estimate the exchange will take five minutes.***
- 4. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.***

September 23, 2009

Page 2

5. The vehicle owner is responsible for having this service action performed. Gillig reserves the right to deny coverage for any vehicle damage that may result from failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible.

6. If you have already performed this repair, you may be eligible to receive reimbursement for the cost of performing the prenotification repair of the problem which is the subject of this recall. For more information contact Gillig Service at 1-800-735-1500, or Jon Durham of Lift-U at 209-838-2400.

**What Gillig Will Do
For You:**

We will assist in coordinating the repair to your buses with Lift-U if necessary.

If You Have Concerns:

Any questions regarding the information should be directed to Gillig Field Service, (1-800-735-1500) available from 6 AM until 4 PM, Monday through Friday.

If there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience that this situation may cause you. Gillig wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely,

GILLIG, LLC



Robert L. Birdwell
Executive Director, Quality & Service

RLB:rlb
Encl.

CC: Mr. Greg Vismara, V.P./Engineering, Gillig
Mr. Steve Enochian, V.P./General Counsel, Gillig

Lift-U Recall 09V-359

SER	CUSTOMER	CUST. ID	LIFT	INSPECTED/COMPLETED
112414	YORK,PA	N/R	4589-001	
112636	YORK,PA	307	4341-003	
112637	YORK,PA	308	4341-002	
112638	YORK,PA	309	4341-004	
112639	YORK,PA	310	4341-005	
112640	YORK,PA	311	4341-006	
112641	YORK,PA	312	4341-001	
112761	YORK,PA	211	4455-003	
112762	YORK,PA	212	4455-001	
112763	YORK,PA	213	4455-002	

For additional information and/or parts, please contact:

Jon Durham

Lift-U Service Manager

209-838-2400 x299

**To: Vy Vu
Field Service, Gillig
510 785-1348 fax
510 264-5073 phone
vyvu@gillig.com
25800 Clawiter Rd
Hayward, CA 94545**

From: _____

This fax is to notify Gillig that the buses listed above have been inspected and/or repaired for this campaign.

Signed: _____

Date: _____