

# ElDorado National

— a **THOR** company —



**DATE:** October, 13 2009

**TO:** Gary Pendergrass  
1089 FM 71 West  
Sulphur Springs, TX 75482

**SUBJECT:** NHTSA Recall No. 09V-351

**This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.**

## **REASON FOR THIS RECALL**

ElDorado National has decided that a defect that relates to motor vehicle safety exists in Chrysler Town & Country and Dodge Grand Caravan Amerivans built between January 1, 2008 and May 31, 2009. Specifically, the rear brake lines may be improperly routed and secured. If not routed and secured properly, the brake lines may rub on the vehicle and result in a leak and loss of brake fluid. A loss in brake fluid may result in the loss of braking which could cause loss of vehicle control, possibly causing a crash and potentially resulting in property damage, personal injury, or death.

## **WHAT WE WILL DO**

ElDorado National will have your local Amerivan dealer inspect the rear brake lines. If the brake lines are found to be misrouted and improperly secured, the brake lines will be correctly reinstalled in your vehicle. This will be done at no cost to you.

## **WHAT YOU SHOULD DO**

Please contact your local Amerivan dealer to schedule your vehicle for inspection. If you have difficulty doing this, please contact ElDorado National at 1-800-955-9086. If you no longer own this vehicle, please inform us of that when you call.

After contacting ElDorado National, and you are still having trouble getting your vehicle remedied or that there has been an unreasonable delay in securing repairs, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590 or call the Vehicle Safety Hotline toll free at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and the continued satisfaction with our conversions.

Sincerely,  
ElDorado National – Kansas

David McMullen  
Customer Service