

October 1, 2009

VIN: _____

SUBJECT: SAFETY RECALL # 909-D
PACCAR PX-8 Engine Software
EXPIRATION DATE: NONE

Dear Peterbilt Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a safety defect which relates to motor vehicle safety may exist with certain PACCAR PX-8 engines installed in emergency vehicles manufactured between March 20, 2009 and July 7, 2009. Your vehicle has been identified as having been manufactured within this time period. Engines manufactured within the affected dates were equipped with faulty electronic control module (ECM) software. Peterbilt is recalling these engines, as well as previously built engines that received faulty ECM software through field service re-calibration.

Emergency vehicles are typically manufactured with a dash-mounted switch that enables the vehicle operator to inhibit diesel particulate filter regeneration in certain operating conditions. Faulty ECM software may cause the switch to malfunction, leaving the operator to believe the switch is in "inhibit" mode when it is not. Consequently, hot exhaust gas may exit the vehicle exhaust pipe, increasing the risk of melting or burning nearby surfaces, or a fire.

<i>The problem is...</i>	Defective software installed in the engine electronic control module
<i>What your dealer will do...</i>	Re-flash the engine electronic control module with updated software
<i>What you must do ...</i>	Contact your dealer immediately to schedule an appointment

Peterbilt has initiated a recall to update the software in affected engine electronic control modules. Please contact your authorized Peterbilt or PACCAR Engine dealer or Cummins Distributor immediately to schedule an appointment. The ECM re-flash should take no more than 1 hour. This service will be provided at no charge to you.

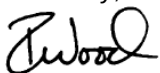
If you require further information, have already experienced this condition and have paid to have it repaired, or experience any difficulty in making arrangements for the repair, please contact: Peterbilt Motors Company, 1700 Woodbrook Street, Denton, Texas 76205; Customer Service Department, phone 940-591-4196.

If you conclude that Peterbilt has not enabled you to remedy this defect within a reasonable time and without charge, you may submit a complaint to: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or call the toll free Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience this work may cause you and appreciate your cooperation in this matter.

Sincerely,



Rick Wood
Quality Services Manager