



VT SVC

A company of VT Systems

911 West 5th Street, PO Box 880
Washington NC 27889-0880
Phone 252.946.6521

SAFETY RECALL 09V-340

September

Dear Hackney Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hackney has decided that certain model year 2003-2008 van bodies equipped with rear opening doors fail to conform to Federal Motor Vehicle Safety Standard No. 108 "Lamps, Reflective Devices, and Associated Equipment."

Reason for this recall:

Hackney is recalling certain model year van bodies that were shipped without rear side marker lamps.

Risk to motor vehicle safety:

The visibility of the vehicle is reduced.

Actions you should take:

Immediately contact Gene Newman of VT-SVC/Hackney to receive corrective action instructions at 252-975-8399.

Side marker lights must be added in the side top rail. The body wiring harness is equipped for the additional lamps and Hackney will provide lamps and installation instructions.

If you do not own this vehicle:

Our records indicate you are the owner of the vehicle identified on the enclosed card. If you do not own this vehicle, please fill out the **Authorization for Recall Service card** so you will not be contacted again regarding this recall.

If you need assistance:

If you believe that Hackney has failed to perform this repair within a reasonable amount of time, or the existing condition was not remedied without charge, please contact Hackney 800-763-0700.

You may also wish to submit a complaint to:
Administrator
National Highway Traffic Safety Administration,
1200 New Jersey Ave. S.E.
Washington, D.C., 20590

or call the toll-free Vehicle Safety Hot-Line at 1-888-327-4236 (TTY:1-800-424-9152) or go to www.safercar.gov

Lessor Requirements:

Federal regulations require that any vehicle lessor receiving this Recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement Eligibility:

If you have previously paid for repairs as a result of this defect, you may be entitled to recovery of those expenses. Contact Hackney for details.

We request your prompt attention to the correction of this defect and apologize for any inconvenience this may cause you.

Sincerely,

Gene Newman
Manager, Warranty
Hackney Division of VT SVC