# SSC 90H - Certain 2009 – 2010 Corolla & Corolla Matrix Equipped with 2ZR-FE (1.8 liter) Engines Brake System Vacuum Port SAFETY RECALL NOTICE

# Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2009 – 2010 Corolla & Corolla Matrix vehicles equipped with 2ZR-FE (1.8 liter) engines.

## What is the condition?

If the vehicle is operated in extremely low temperatures, there is a possibility that condensed moisture from a positive crankcase ventilation (PCV) port may seep into the brake system vacuum port ("port") and freeze. The port is located inside the intake manifold and provides vacuum assist for the brakes.

Should this condition continue, ice may slowly accumulate at the port and in the worst case, ultimately plug the port. As a result, power assist to the brakes would gradually decrease (eventually to zero), and the increased pedal pressure required could lead to greater vehicle stopping distances, which may increase the risk of a crash.

## What will Toyota do?

Any Toyota dealer will install a newly designed intake air connector which will relocate the brake system vacuum port at **NO CHARGE** to the vehicle owners.

#### What should you do?

#### This is an important Safety Recall

Please contact your authorized Toyota dealer and make an appointment to conduct this repair as soon as possible. The repair will take approximately 1 hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment. If you would like to update your vehicle ownership or contact information, please go to <a href="https://www.toyota.com/ownersupdate">www.toyota.com/ownersupdate</a>. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

#### What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform this important Safety Recall. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Toyota has failed, or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

# What if you have previously paid for repair to your vehicle's brake system vacuum port for this specific condition?

If you have previously paid for repair to your vehicle's brake system vacuum port for this specific condition prior to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration

Toyota Motor Sales, U.S.A., Inc Toyota Customer Experience, WC 10 19001 South Western Avenue Torrance, CA 90509

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.