



September 2009

This notice is sent to you in accordance with the requirements of the National Traffic and *Motor Vehicle Safety Act*.

Girardin Minibus has decided that a defect which relates to motor vehicle safety exists in 2007 through 2009 G5 Multipurpose passenger vehicle equipped with Freedman passenger' seat with seat belts. Our records show that you own the vehicle (s) with the vehicle identification number shown above (or on the reply sheet).

What the safety issue is?

The Freedman passenger' seats equipped with seat belts and installed in a Multipurpose Passenger Vehicle (vehicle with a capacity of less than 11 passengers including the driver) fails to comply with the strength requirements of FMVSS 207 and 210. In the event of a crash, the seat and seatbelt assembly may not restrain the occupant as intended and it could result in injury to the occupant or death.

What should you do?

Replace the under floor steel plate used under the seat's retaining nuts with a larger unit as per the Service Bulletin enclosed.

What we are asking you to do...

Please contact Chantal Blanchette at Girardin's Service and Warranty, at 819 477-2012 ext. 401 or chantal.blanchette@girardin.com to get the replacement parts.

After you have done the repair, please return the reply sheet to Girardin. This will enable us to update our file and mail you a check for the labour.

If you prefer, you can make an appointment with your dealer to have it done free of charge (parts & labour).

How long will it take?

Time required to do the repair is approximately 20 minutes per seat. Owners will be reimbursed for reasonable labor charges.

If you've already paid for this service?

If you paid to have this service done before the date of this letter, Girardin is offering a refund. Please send your paid original receipt with a copy of this letter to Girardin.

Changed address or sold the vehicle?

If you have changed address, or have sold the vehicle, please complete the last section of this letter, sign and date it then fax to Girardin so we can update our records. Our fax number is 819-475-9633.

Recall 09-032-MPU (MPV seats)



The information you provide will be used to notify the new owner about this recall.

If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within 10 days.

If you require any further assistance, please call our after-sale service at 819-477-2012 extension 401. Please have your vehicle identification number ready for our representative when you call.

Should Girardin fail or be unable to remedy the situation without charge, you may contact:

Associate Administrator, National Highway Traffic Safety Administration
1200 New Jersey Ave S.E., Washington, DC 20590
Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to
<http://www.safercar.gov>

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,

Valérie Fortin
Regulations and Standards Technician
Girardin Minibus inc.

Recall 09-032-MPU

(NHTSA recall #09V-320)

DO NOT COMPLETE THIS SECTION UNLESS: You have changed name, moved or no longer own this vehicle.

Vehicle serial number: _____

- This vehicle was stolen.
- This vehicle was destroyed.
- I have changed name or moved (indicate new name/address):
- I no longer own the vehicle, it has been sold or traded to:

Name: _____

Address: _____

City: _____

State: _____

Zip code: _____

Signature: _____ Date: _____