



Hyundai de Puerto Rico
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RECEIVED

2009 AUG 11 A 6:16

OFFICE OF DEFECTS
INVESTIGATION

Date: September 2009

Name:
Address:

RE: IMPORTANT SAFETY RECALL NOTIFICATION
(Inside Door Handle Repair -- Recall No. XXXXXX)

VIN: XXXXXXXXXXXXXXXXXXXX

Dear 2002-2003 Sonata Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2002 and 2003 Hyundai Sonata vehicles produced during the period beginning January 28, 2002 through March 22, 2003.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What is the problem?

"Repeated use of the interior door handle may cause wear of the chrome plating. If the top edge of the handle has very thin chrome plating, that portion of the plating may wear away more easily than more thickly plated areas as the door handle is used. The worn chrome plating on the upper edge of the handle may result in a crack or separation between the chrome plating on the inboard and outboard surfaces of the handle, which may form a sharp edge. This may cause inflicting laceration injuries to vehicle occupants.

What will Hyundai do?

"We are asking you to schedule an appointment to take your vehicle to your Hyundai dealer. The Hyundai dealer will repair the chrome plated interior door handle. This procedure will be performed at no charge to you. You should plan to leave your vehicle at the dealer to have this repair performed. Repair times will vary and depend on your dealer's appointment schedule.

What should you do?

"We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

What if you have other questions?

"If you have any difficulty having this repair performed, we recommend that you call Hyundai de Puerto Rico at 787-999-3333. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Reimbursement Notification

"Hyundai has a program for reimbursing owners of 2002 and 2003 Sonatas produced during the period beginning January 28, 2002 through March 22, 2003 who paid to have the chrome plated interior door handles repaired or replaced prior to receiving this recall notification letter. To obtain information about reimbursement, please call Hyundai de Puerto Rico at 787-999-3333. Ask about reimbursement information for campaign "No. XXXXXX Inside Door Handle Repair".

We urge your prompt attention to this matter.

Hyundai de Puerto Rico.