

Dear Isuzu Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

• **WHAT IS THE CONDITION**

General Motors has decided that a defect that relates to motor vehicle safety exists in certain 2006-2008 model year Isuzu I-Series Pick-up vehicles. As a result, Isuzu Motors America, LLC is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products. The brake lamp switch in your vehicle may not work as designed due to contamination in the switch. Performance of the brakes is not affected. However, this condition could cause the simultaneous loss of all brake lamps or cause all of the brake lamps to stay on continuously. Both of these conditions could fail to warn others of the driver's intentions and could lead to a vehicle crash. Also, if equipped, the cruise control will become inoperative.

• **WHAT WE WILL DO**

Your Isuzu Service Facility will install a new brake lamp switch assembly. This service will be performed for you at no charge.

• **WHAT YOU SHOULD DO**

To limit any possible inconvenience, we recommend that you contact your Isuzu Service Facility as soon as possible to schedule an appointment to bring your vehicle in to have this work performed. Present this Owner Notification Letter at the time of your appointment or refer to Campaign Service Bulletin SB11-04-S001. Isuzu estimates that the repair will take between approximately 15 and 20 minutes to perform. However, additional time may be necessary depending on how appointments are scheduled and processed at your dealership. To locate the nearest Isuzu dealer, visit our website at www.isuzu.com and click on the dealer locator icon and enter your zip code or state. Should you not have access to a computer terminal please contact our National Owner Relations Department at the number listed below.

If you have any problems obtaining the needed repair or believe that this repair has not been or cannot be made within a reasonable time, you may contact:

Isuzu Owner Relations Department
Isuzu Motors America, LLC
1400 South Douglass Road Suite 100
Anaheim, CA 92806
1-800-255-6727.

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

• **REIMBURSEMENT**

The enclosed form explains what reimbursement is available and how to request reimbursement if you have previously paid for repairs for the recall condition. We regret any inconvenience this action may cause you; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,
Isuzu Motors America.

IMPORTANT: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.
Federal law requires that any vehicle lessor receiving this campaign notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

← Tear Here →

We're looking to the future by recycling today.



**Change Of
Ownership / Address**

09V-310

- Never owned ____/____/____
Date
- Stolen ____/____/____
Date
- Totaled/scrapped ____/____/____
Date
- Moved, new address below
- Sold vehicle, new owner / address below

JALE5B16577903217
T & T CORP
6169 MCKEE
MADISON, WI 53711

← Tear Here →

To mail card, tear at both perforations & remove this piece.

Signature

NEW ADDRESS INFORMATION

Name

Address

City State Zip

Phone () -

CUSTOMER REIMBURSEMENT PROCEDURE

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim will be acted upon within 60 days of receipt.

If your claim is:

- Approved, you will receive a check,
- Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.

To file a claim for reimbursement, please follow the instructions on the Claim Form provided on the reverse side of this procedure. If you have any questions or need assistance, please contact the Isuzu Owner Relations Center at 1-800-255-6727, or email at customerservice@isza.com.

← Tear Here →

To mail
card, tear
at both
perforations
& remove
this piece.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



POSTAGE WILL BE PAID BY ADDRESSEE

CUSTOMER RELATIONS
ISUZU MOTORS AMERICA LLC
1400 S DOUGLAS RD STE 100
ANAHEIM CA 92806-9966



CUSTOMER REIMBURSEMENT CLAIM FORM

This section to be completed by Claimant

Date Claim Submitted: _____

17-Digit Vehicle Identification Number (VIN): _____

Mileage at Time of Repair: _____ Date of Repair: _____

Claimant Name (please print): _____

Street Address or PO Box Number: _____

City: _____ State: _____ ZIP Code: _____

Daytime Telephone Number (include Area Code): _____

Evening Telephone Number (include Area Code): _____

Amount of Reimbursement Requested: \$ _____

The following documentation must accompany this claim form.

Original or clear copy of all receipts, invoices, and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done, and who did it.
- The total cost of the repair expense that is being claimed.
- Payment for the repair in question and the date of payment.
(copy of front and back of cancelled check, or copy of credit card receipt)

My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.

Claimant's Signature: _____

Please mail this claim form and the required documents to:

**Isuzu Owner Relations Center
1400 S. Douglass Road
Anaheim, Ca. 92806**

Reimbursement questions should be directed to the following number:

1-800-255-6727

Or E mail at customerservice@isza.com