



IC Bus, LLC
4201 Winfield Road
Warrenville, IL 60555 USA

navistar.com

A NAVISTAR COMPANY

SAFETY RECALL G-09504

SEPTEMBER 2009

Dear IC Bus Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain BE, CE, FE, and RE model buses built 2/1/08 thru 7/6/08 with Trans/Air EC2.5 or EC3.0 air conditioning systems.

REASON FOR THIS RECALL

An electronic relay board in the Trans/Air air conditioning system may produce electrical arcing and overheat.

RISK TO MOTOR VEHICLE SAFETY

An overheated relay board may result in a vehicle fire that could cause property damage, personal injury, or death.

ACTIONS YOU SHOULD TAKE

Please contact your local IC Bus dealer to schedule an appointment to have your vehicle repaired. Your nearest dealer may be located by calling 1-800-448-7825 or by visiting <http://www.navistar.com> and clicking on the IC Bus logo icon.

You may also contact an authorized Trans/Air Service Center. Your nearest center may be located by calling 1-717-246-2627 or by visiting <http://www.transairmfg.com>.

The repair will involve the inspection of the electronic relay board installation, replacement of its mounting screws, repair of any faulty terminal crimps, and installation of a cover and warning label.

Dealers will have parts and instructions to repair your vehicle by 9/4/09. This repair will be performed free of charge and will take approximately 90 minutes to complete.

IF YOU DO NOT OWN THIS VEHICLE

If you do not own the vehicle identified on the enclosed Authorization for Recall Service card, please fill out and return mail the card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to perform this repair within a reasonable amount of time, or the existing condition was not remedied without charge, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

LESSOR REQUIREMENTS

Federal regulations require that any vehicle lessor receiving this Recall Notice forward a copy of it to the lessee within ten days.

REIMBURSEMENT ELIGIBILITY

If you have previously paid for repairs as a result of this defect, you may be entitled to recovery of those expenses if they occurred 7/27/08 thru 9/21/09. Contact Trans/Air by calling 1-717-246-2627 for further instructions.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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