

Important Safety Recall Notice
Subaru Recall Campaign WVJ-20
NHTSA Recall No. 09V-277
October 2009



SUBARU

Subaru of America, Inc
Subaru Plaza
PO Box 6000
Cherry Hill, NJ 08034-6000
856-488-8500
www.subaru.com

Dear Subaru Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Subaru of America, Inc. has decided that a defect which relates to motor vehicle safety exists in 2005 & 2006 model year Subaru Baja vehicles.

DESCRIPTION OF THE SAFETY DEFECT

Subaru has determined that the plastic outlet pipe on your vehicle's fuel pump may develop cracks and potentially cause a fuel leak.

DESCRIPTION OF THE SAFETY HAZARD

The fuel pump is positioned at the top of the fuel tank which is located under the rear passenger seat. If cracks at the outlet pipe were to develop, a fuel leak could occur and pose a risk of a fire.

REPAIRS

To correct this condition, Subaru will replace the fuel pump bracket which contains the outlet pipe. This repair will be performed at no cost to you.

WHAT YOU SHOULD DO

You should immediately contact your Subaru Dealer for an appointment to have the fuel pump bracket replaced. Even if your vehicle was previously repaired for this condition, it is still necessary to make an appointment with your dealer to have the fuel pump bracket replaced to insure that your vehicle is equipped with the new, modified part.

Since it will be necessary for your dealer to remove the fuel pump from your vehicle's fuel tank, it would be helpful if the tank were less than half full at the time of service.

There are two important precautions you should take until this repair has been performed:

- It is highly recommended that you not park your vehicle in a garage, car port or other structure.
- If you notice the smell of gasoline, do not operate the vehicle. Immediately contact your Subaru dealer for assistance.

HOW LONG WILL THE REPAIR TAKE?

The actual time to replace the fuel pump bracket is approximately 36 minutes. However, it may be necessary to leave your vehicle for a longer period of time on the day of your scheduled appointment to allow your dealer flexibility in scheduling.

Please present this letter to your Subaru Dealer at the time this repair procedure is performed.

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IF YOU HAVE PREVIOUSLY PAID FOR A REPAIR

In the event that you have already paid for repairs associated with this condition, you may be eligible for reimbursement. The actual sum reimbursed will be equivalent to the amount Subaru of America would reimburse an authorized Subaru dealer in your area for replacement of the fuel pump bracket.

Please send the original service repair order, which has complete information including the name of the repair facility, date of repair, mileage at the time of repair, complete vehicle identification number (17 digits), and your name, with correct mailing address and telephone number to the address listed below.

Subaru of America, Inc.
Customer Dealer Service Department
Attention: WVJ -20 Recall
P.O. Box 6000
Cherry Hill, NJ 08034-6000

Please send original receipts only and retain a photocopy for your records. Please be assured that we will attempt to process your reimbursement request as quickly as possible, but may take up to 60 days for this process to be completed.

CHANGED YOUR ADDRESS OR SOLD YOUR SUBARU?

If you have moved or sold your vehicle, please complete the enclosed prepaid postcard and mail it to us.

IF YOU NEED FURTHER ASSISTANCE

To locate the nearest Subaru Dealer you can access our website at www.Subaru.com and select "Find a Dealer". Or, you may call us at 1-800-SUBARU3 (1-800-782-2783) during normal business hours for assistance. Please call us immediately if the dealer fails or is unable to make the necessary repairs free of charge or write to the address listed on the first page of this letter.

You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, West Building, Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov> if you believe the dealer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible to have this repair performed.

Sincerely,
Subaru of America, Inc.

Notice to Lessors

Under Federal law the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s) within 10 business days from receipt. The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle identification number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

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