

BY APPOINTMENT
TO HM THE QUEEN
MANUFACTURERS OF
LAND ROVER VEHICLES
LAND ROVER, WARWICK



BY APPOINTMENT
TO HER MAJESTY THE QUEEN
MANUFACTURERS OF
LAND ROVER VEHICLES
LAND ROVER, WARWICK



BY APPOINTMENT
TO HIS MAJESTY THE PRINCE OF WALES
MANUFACTURERS OF
LAND ROVER VEHICLES
LAND ROVER, WARWICK



Jaguar Land Rover North America LLC
555 MacArthur Boulevard
Mahwah, NJ 07430

July 2009

RE: Safety Recall P018 - Front Windshield Primer Application

Vehicles Affected: 2009 Model Year Range Rover

Dear Range Rover Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect, relating to vehicle safety, exists in certain 2009 model year Range Rover vehicles. Your vehicle is included in this Recall action.

What is the concern?

Land Rover has identified a concern with the bonding of the windshield to the body which may not be chemically bonded to the Polyurethane (PU) adhesive. Where the windshield is not chemically bonded, water ingress might occur, and there may be reports of increased wind noise. In extreme cases, full windshield retention may not be achieved in the event of a crash of sufficient severity to deploy the front airbags, which increases the risk of injury in the event of a crash.

What will Land Rover and your Land Rover Retailer do?

Land Rover is carrying out a voluntary recall of certain 2009 model year Range Rover vehicles. An authorized Land Rover Retailer will inspect your vehicle and, where necessary, the windshield will be removed and refitted or replaced correctly. The work will be carried out free of charge.

What should you do?

Please contact your Retailer at your earliest convenience to schedule an appointment to have Recall P018 completed on your vehicle.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and could take up to 3.5 hours, although your vehicle may be required for a longer time due to service scheduling requirements.

Attention Leasing Agencies:

Federal regulations require that you forward this Recall notification to the lessee within TEN days.

Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner (if known); please fill out and return the enclosed Information Change Form.

If you have concerns

If you experience any problems getting your vehicle repaired promptly and without charge, please contact the Service Manager at your authorized Land Rover Retailer for assistance.

If you have any queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Center at **800-637-6837, Option 9**, and one of our representatives will be happy to assist you.

This Recall action is being undertaken in accordance with the legislative or industry requirements concerning vehicle problems. The authorities will closely monitor the response rate of this Recall Action.

Should you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America LLC
ATTN: Customer Relationship Center
555 MacArthur Blvd
Mahwah, NJ 07430 - 2327

What should you do if you have further questions?

Should you have any questions regarding this Recall or need assistance in locating your nearest authorized Land Rover Retailer, please contact the Land Rover Customer Relationship Center at:

o **800-637-6837, Option 9.**

You can also contact Land Rover by e-mail: Visit the web site <http://www.landroverusa.com> and send an email from the 'Contact Us' section located within the 'Company' tab.

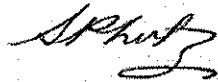
If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write to the National Highway Traffic Safety Administration at:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

You may also call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to www.safercar.gov to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. We ask that you please treat this matter with the urgency it requires. Land Rover regrets any inconvenience this Recall may cause and thanks you for your co-operation.

Sincerely



Stephanie P. Lutz
Customer Satisfaction Manager