



SAFETY RECALL NOTICE

TO: «CUST»
FROM: Doug Shadick – Customer Service: Field Upgrades and Recalls
DATE: July 2009
SUBJECT: Recall Notice **09V-238** Dual SCBA Cylinder Compartment Door
Pierce job#: «Product__Number»
VIN: «VIN»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce has determined that a defect exists which relates to motor vehicle safety in certain SCBA (Self Contained Breathing Apparatus) dual cylinder compartment door(s) used on certain Pierce 75' aluminum ladder, PUC pumper and rear mount pumper bodies.

The SCBA dual compartment door latch orientation may have been manufactured incorrectly, allowing the door to accidentally “pop” open while the vehicle is in motion. The door may “pop” open without warning and without knowledge to the driver. If the door opens, the SCBA cylinders may fall out of the compartment and onto the roadway possibly becoming a road hazard to other motorists which could result in a crash without warning..

This situation is likely to occur during hard turning maneuvers or while driving over rough roads.

To reduce the risk of the air cylinder(s) falling on to the roadway unexpectedly, remove the SCBA air cylinders or fire extinguishers from the dual compartment(s) until the remedy has been completed.

We expect that remedy to this defect will begin no earlier than July 27, 2009. We expect the time required to perform the remedy should not exceed one hour once the work has begun. This remedy will be completed without charge.

If you have not received communication about this potential defect, contact your dealer as soon as possible to schedule an appointment. Take this Owner Notification Letter with you at the time of your appointment and give it to your dealer.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If you have questions regarding this matter, please contact your Pierce dealer, or call Pierce Customer Service toll-free at 1-888 974-3723.

If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,
Pierce Manufacturing

Doug Shadick
Customer Service: Field Upgrades and Recalls



Reimbursement Notification

TO: «CUST»
FROM: Doug Shadick – Customer Service: Field Upgrades and Recalls
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Pierce Manufacturing has a program for reimbursing costs related to this recall campaign for repairs made before this campaign was initiated.

If you paid for repairs to remedy this problem between 12/10/2003 and 04/30/2009, you may be eligible for reimbursement subject to these exclusions:

- The remedy, repair or replacement was already covered by the original or extended warranty.
- The remedy, repair or replacement did not address the problem covered by this recall
- The remedy, repair or replacement was not reasonably necessary to correct the defect.

The pre-notification remedy, repair or replacement need not be identical to the remedy provided by this recall campaign.

To obtain reimbursement consideration you must complete the enclosed Pre-Notification Reimbursement form and send it along with a copy of the repair receipt to:

Pre-Notification Reimbursement
Customer Service Department
Pierce Manufacturing
2600 American Drive
Appleton, WI 54912-2017