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June 17, 2009

«First» «Last»
«Address»
«City», «State» «Zip»
«Country»

VEHICLE SAFETY DEFECT SERVICE BULLETIN

IMPORTANT

- Your 2009 Jayco Jay Feather EXP travel trailer model 23B, 19H, 21M, or model year 2009 Jayco Jay Feather EX-PORT travel trailer model 17C is involved in a safety recall because the screws used to attach the bunk door cables to the bunk doors may be of insufficient length, which could result in the cable becoming detached from the door while the travel trailer is parked and set up with the bunk doors open..
- Schedule an appointment with your Jayco dealer.
- This service will be performed for you at no charge.

NHTSA Recall Campaign # 09V-221

Unit Serial Number: «Serial#»

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific Model Year 2009 Jayco Jay Feather EXP travel trailers models 23B, 19H, 21M and model year 2009 Jayco Jay Feather EX-PORT travel trailers model 17C manufactured between October 22, 2008 and May 5, 2009.

Jayco has identified that the screws used to attach the bunk door cables to the bunk doors may be of insufficient length, which could result in the cable becoming detached from the door while the travel trailer is parked and set up with the bunk doors open. If this condition is not addressed, it could possibly result in an injury. There is no potential for this situation to occur while the vehicle is being towed.

The remedy for the affected vehicles is to replace the screws attaching the cable to the bunk door with longer fasteners. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of

the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

Please contact your Jayco dealer, who is best equipped to perform this repair. If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service for further instructions. Any non-Jayco dealer must contact Jayco prior to making the recall repairs for proper authorization and instruction. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at 1-800-283-8267. After contacting your Jayco dealer and Jayco Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco recreational vehicle.

Sincerely,

Jayco, Inc.