

July 14th, 2009



- RECALL NOTICE -

Subject: K410 Condenser Cover

Glaval # 09V-212 USA - Carrier # 09E-013 – Canadian # 09-170

This notice is sent to you in accordance with the requirements of the National Traffic And Motor Vehicle Safety Act.

Dear Glaval Bus Customer,

Glaval Bus in conjunction with Carrier Corporation has decided a defect which relates to motor vehicle safety exists on Titan, Titan II and Universal model years 2008 through 2009. Buses equipped with the "K410 condenser assembly" may contain a cover that interferes with the assembly's coil header. Interference between the cover and coil header may prevent the fasteners from properly securing the assembly cover. An improperly secured condenser assembly cover may detach from a vehicle during operation, possibly causing a crash or injury to pedestrians.

Notice: Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

WHAT IS BEING RECALLED:

This recall process applies to the fasteners used to secure the K410 air conditioning condenser cover.

WHY IS IT BEING RECALLED:

Interference between the cover and coil header may prevent the fasteners from properly securing the assembly cover. An improperly secured condenser cover may detach from a vehicle during operation, possibly causing a crash or injury to pedestrians.

WHAT YOU NEED TO DO:

Follow the instructions on "K410 Identification Method" documents to identify if the recall applies to your vehicle. If your vehicle corresponds to the recall condition, contact Carrier Corporation at **1-800-673-2431**.

WHAT CARRIER WILL DO:

When you contact Carrier at **1-800-673-2431**, Carrier will provide a location of the nearest authorized service center and send the retrofit repair kit to your service center for the repair. This recall repair will be performed at no charge to you.

If after contacting the authorized Carrier Corporation and your inspection and/or repair is not completed in a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, or without charge you may notify:

Vehicles In the United States

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington, D.C. 20590
Or call the Toll Free Vehicle Safety Hotline: (888) 327-4236
TTY: (800) 424-9153
Or go to: <http://www.safercar.gov>

Vehicles in Canada

Transport Canada
ASFAD
Place de Ville Tower C
330 Sparks Street
Ottawa, ON K1A 0N5
(800) 333-0510

Please Note: If the recall has been completed prior to receiving this letter you still need to fill out and return the recall notice card included with this mailing.