



Diamond Coach Corporation
2300 West 4th St
PO Box 489
Oswego, Ks 67356

Subject: Diamond Coach Recall CAR-09, NHTSA Campaign Number 09V-201

Dear Diamond Coach Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Diamond Coach Corporation has decided that a defect which relates to motor vehicle safety exists on certain model years 2008-2009 VIP coaches fitted with Carrier K410 roof mount condensers. The defect is the result of interference between the condenser cover and the coil header when the cover is placed on the unit assembly. This condition will not permit the cover fasteners to securely clamp the cover to the unit assembly, which may result in the cover dislocating from the unit during bus operation, possibly resulting in a vehicle crash or injury to nearby pedestrians.

The unit installed on your bus at Diamond Coach has already been fitted with the retrofit kit from Carrier Corporation. This letter is being sent only to advise you that your vehicle does not require further remedy. Some owners of remedied vehicles may have been sent notifications about this defect from Carrier, and so may be confused as to whether repair work is needed on their vehicles. .

Should you have any questions about this issue, please contact Carrier directly at the number below. Be sure to mention Carrier Recall number 09E-013.

Robert S. Picker— Manager of Service & Warranty - Carrier Corporation – 800-673-2431

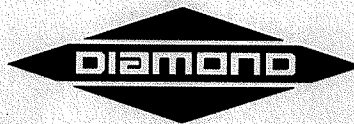
If any other assistance is needed for this issue, feel free to contact Diamond Coach.

Jimmy Jarman – Customer Service/Warranty Administrator – Diamond Coach Corporation -800-442-4645 ext. 21.

Sincerely,

Dick Seybolt
by BKS

Dick Seybolt
President / CEO
Diamond Coach Corporation



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Carrier Corporation attempted to previously notify you about this defect. Our records, however, show that you may not have had the recall remedy performed on your vehicle. Therefore, we are issuing this reminder to you about the program and asking you to contact Carrier Corporation at your earliest convenience if you have not already done so. If you had this repair performed before you received the Carrier letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Please contact Carrier to remedy this issue. Be sure to mention Carrier Recall number 09E-013.

Robert S. Picker– Manager of Service & Warranty - Carrier Corporation – 800-673-2431

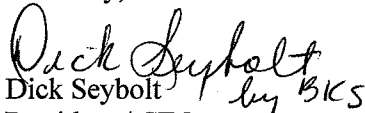
***If, after contacting Carrier Corporation, your inspection and/or repair is not completed in a reasonable time and WITHOUT CHARGE you may notify:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, D.C. 20590
888-327-4236 (TTY:1-800-424-9153) or www.safercar.gov

If any other assistance is needed for this issue, feel free to contact Diamond Coach.

Jimmy Jarman – Customer Service/Warranty Administrator – Diamond Coach Corporation -800-442-4645 ex21

Sincerely,


Dick Seybolt
President / CEO
Diamond Coach Corporation