



Navistar, Inc.
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navistar.com



A NAVISTAR COMPANY

SAFETY RECALL G-09503

JUNE 2009

Dear INTERNATIONAL® Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 5500, 5600, and 5900 model trucks built 1/7/07 thru 5/15/09 and equipped with feature code 008875 sealed battery cables.

REASON FOR THIS RECALL

The plastic cover that seals the terminal of the cab feed battery cable may prevent proper electrical contact with the fuse or battery terminal post resulting in an open or unprotected circuit.

RISK TO MOTOR VEHICLE SAFETY

An open circuit may result in sudden loss of cab power or engine shut down. An unprotected circuit may cause a fire in the event of a short circuit. Loss of cab power or risk of fire has the potential to cause property damage, personal injury, or death.

ACTIONS YOU SHOULD TAKE

Please contact your local INTERNATIONAL® dealer to schedule an appointment to have your vehicle repaired. Your nearest dealer may be located by calling 1-800-448-7825 or by visiting <http://www.navistar.com> and clicking on the INTERNATIONAL® logo icon.

The repair will involve the modifying the sealed terminal cover on the cab feed battery cable. Dealers will have parts and instructions to repair your vehicle by 6/19/09. This repair will be performed free of charge and may take approximately 30 minutes to complete.

IF YOU DO NOT OWN THIS VEHICLE

If you do not own the vehicle identified on the enclosed Authorization for Recall Service card, please fill out and return mail the card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that Navistar has failed to perform this repair within a reasonable amount of time, or the existing condition was not remedied without charge, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

LESSOR REQUIREMENTS

Federal regulations require that any vehicle lessor receiving this Recall Notice forward a copy of it to the lessee within ten days.

REIMBURSEMENT ELIGIBILITY

If you have previously paid for repairs as a result of this defect, you may be entitled to recovery of those expenses if they occurred 5/29/08 thru 7/8/09. Contact your INTERNATIONAL® dealer with your original repair documentation with proof of payment and the service advisor will determine what, if any, of the repair costs will qualify for reimbursement. You may also submit a claim yourself using the enclosed Request for Reimbursement card.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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