

June 5, 2009

DEFECT NOTIFICATION

Dear customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of U.S.A.

PRÉVOST INC. has determined that a defect which relates to motor vehicle safety exists in certain drag link assembly (Prevost #160959) or rod end assembly (Prevost #610991).

The above-mentioned material (Prevost #610991), that does not meet Prevost requirements for installation on the steering linkage of I-beam axle equipped vehicles may have been purchased by you via Prevost. In certain heavy loading conditions this defective part could break, resulting in a loss of steering control which could result in a crash. If you are the owner or operator of such vehicle, it is of the utmost importance to have the above mentioned drag link end inspected and replaced if it is necessary. For more information or help on how to perform this safety recall, contact your service manager or the nearest service center.

CORRECTIVE ACTIONS:

You must refer to the enclosed Safety Recall no. 09-10 and perform the stated procedure. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

REPORTING REQUIREMENT:

In order to verify and document the corrective action taken on your vehicle(s) pursuant to the requirements of the Federal Motor Vehicle Safety Regulations, we are enclosing a "**SAFETY RECALL CERTIFICATION**" sheet. When the vehicle(s) is (are) repaired, this (these) sheet(s) must be completed and returned to PRÉVOST INC. head office.

LABOR & PARTS REIMBURSEMENT:

Prévost Inc. will reimburse you parts and labor incurred.

Federal laws require that you be informed of your right to notify the Department of Transportation if you are unable to have the defect remedied without charge. The address for this purpose is:

National Highway Traffic Safety Administration

Washington, DC 20590

USA

Auto Safety Hotline: 1-888-327-4236.

If any assistance is required, please contact your local distributor or the PRÉVOST INC. after sales service department.

We regret any inconvenience which this situation may cause you. However, we are concerned about your safety; rest assured that PRÉVOST INC. is making all efforts to remedy the defect as quickly as possible in the interest of motor vehicle safety.

Truly yours,



Dominique Gagnon
Technical Publication Supervisor