



**Lotus Cars USA, Inc.**

**SAFETY RECALL –**

**SAFETY DEFECT REGARDING SECURITY OF REAR WHEEL HUB BOLTS**

Dear LOTUS Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

LOTUS has decided that a defect which relates to motor vehicle safety exists in certain 2008 and 2009 Elise and Exige vehicles manufactured from June 20, 2008 to May 07, 2009.

The rear hub flange bolts on some of these vehicles are under-torqued and may become loose. If that occurs, an insecure hub could lead to degradation in vehicle handling. If the problem is not addressed promptly, it is possible that the driver could lose control of the vehicle, which could lead to a crash. LOTUS is instituting a vehicle recall campaign in order to ensure that all affected cars are checked, and where necessary, rectified. To minimise any risk, it is recommended that this work be performed as soon as possible.

**Your vehicle is affected.** For this reason we ask that you arrange for service to check and if necessary correct the condition without delay. The service and any required parts as described in this letter will be provided free of charge.

To correct this condition, your dealer will check the bolts securing both rear hubs to the suspension to ensure that they have been correctly tightened and, if found to be necessary, remove the bolts, re-install and tighten them using a specified procedure.

It will take your dealer approximately half an hour to check your hub bolts and approximately three and a half hours to re-install the hub bolts if rectification is necessary. However, additional time may be required depending on how dealer appointments are scheduled and processed. To obtain this free service:

Contact your dealer as soon as possible to schedule an appointment for the free service. Take this letter with you at the time of your appointment and give it to your dealer. The letter identifies the vehicle and the service that is required.

If you have any problems obtaining the needed repair, please contact LOTUS customer service at 1-800-245 6887. A LOTUS representative will arrange for prompt attention to your vehicle.

**WARNING! IT IS IMPERATIVE TO COMPLETE THE RECALL ACTION AS SOON AS POSSIBLE.**

LOTUS sales or dealer records, or data provided by vehicle licensing authorities, indicate that you are the registered keeper of the LOTUS model with V.I.N. (Vehicle Identification Number) quoted above.

**If you are no longer the owner or keeper of this vehicle, please help us by calling LOTUS customer service at 1-800-245-6887 to advise details of the new owner. Your co-operation in this matter would be very much appreciated. Thank you.**

**Any Lessor that receives this notification must send a copy of this notice to the Lessee.**

**Any Dealer that receives this notification must send a copy of this notice to the Customer.**

We regret any inconvenience which this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave SE, Washington, DC 20590, or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Thank you for attention to this important matter.

Lotus Cars USA, Inc.  
2236 Northmont Parkway  
Duluth, GA 30096



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