



July 21, 2009

Kelly Schuler
Recall Management Division
NHTSA/Enforcement/ODI, NVS-215
1200 New Jersey Avenue, SE., W46-421
Washington, DC 20590

Dear Kelly,

Here is the hard copy letter per your request. Should you have any questions, please let me know.

Best regards,

A handwritten signature in blue ink, appearing to read 'G. Zanghi', written over the typed name and title.

Greg Zanghi
Director, Service & Parts Operations
gzanghi@teslamotors.com
(650) 413-6223



May 28, 2009

COPY

<Customer Name>
<Customer Address>

<Customer VIN>

Important Safety Recall Notice Regarding Your Roadster

NHTSA Recall Code: 09V-178

Dear Roadster Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Tesla Motors has decided that a defect which relates to motor vehicle safety exists in certain 2008 Model Year Roadsters manufactured between March 2008 and April 22, 2009. The rear hub flange bolts on some of these vehicles are under-torqued and may become loose. If that occurs, an insecure hub could lead to degradation in vehicle handling, and potentially a rubbing noise from the rear of the vehicle. If the problem is not addressed promptly, it is possible that the driver could lose control of the vehicle, which could lead to a crash.

WHAT TESLA MOTORS WILL DO:

Tesla Motors will remove the hub flange bolts, clean them, and re-torque them to factory specification at no charge to you. Also, Tesla will perform a complimentary full vehicle inspection and software upgrade.

Tesla Motors will contact you to make arrangements to perform the repair work onsite at your place of business or residence, or to pick up your car and take it to a repair facility if necessary. Please anticipate a phone call to arrange for the scheduling of this work. If you wish to contact Tesla Motors in advance of such a call, you may call Tesla Customer Service at 877 88-TESLA [83752].

If you believe that Tesla Motors has failed or is unable to remedy this defect without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

TESLA CUSTOMER SERVICE

Should you have questions regarding the above Recall action, please contact Tesla Customer Service at 877 88-TESLA [83752].

Tesla Motors cares about its customers. We are here to answer any of your questions. Tesla Motors regrets any inconvenience associated with this recall, but we want to assure that your vehicle provides the highest possible level of safety.

Tesla Motors, Inc.