

Name  
Address  
City, St. Zip

VIN#

**Subject: Ducati Motorcycles:**

**M. Y. 2009 1198/ 1198 S/ 1098 R/ 848 and M.Y. 2010 F1098 Streetfighter/ Streetfighter S  
Dealer Bulletin: RCL-09-003**

NHTSA Campaign I.D. Number: 09V-170

Transport Canada Safety Recall I.D. Number: 09-143

**Summary of Procedure:** On the above referenced models it is necessary to access and check the fuel injector hose production date. If the hose does not conform the parts will be replaced.

Dear Ducati Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act & Transport Canada.

Ducati Motor Holding S.P.A. has decided that a defect that relates to motor vehicle safety exists in certain model year 2009 1198/ 1198 S/ 1098 R/ 848 and model year 2010 F1098 Streetfighter/ Streetfighter S motorcycles. Our records indicate that you are the owner of a Ducati motorcycle affected by this safety recall campaign. Please take the time to read this letter and help us take the appropriate steps to ensure that your vehicle is operating properly.

Ducati Motor Holding S.P.A. has determined that some motorcycles may experience fuel leakage from the fuel line at the fuel injector connection. The plastic fitting between fuel injector and hose can warp or break which could possibly result in a potential hazard to the rider and possible damage to the motorcycle. Any damage to the fuel line may lead to an increased risk of fire or an unexpected loss of engine performance, and thereby increase the risk of a crash.

To correct this condition, your authorized Ducati dealer will replace the affected injector components at no cost to you for parts and labor.

We request that you contact your authorized Ducati dealer and schedule an appointment, so that the required service can be performed without delay. To locate your nearest authorized Ducati dealer, please go to [www.ducatiusa.com](http://www.ducatiusa.com) and select the "dealer locator" or you may call toll free from the U.S. 800-231-6696. Your dealer can complete the required service in less than two hours, if you have an appointment. If your dealer has a number of vehicles awaiting service, additional time may be required.

Precautions - If you are not the only rider of this motorcycle, please advise all other riders of this important information. You may continue to ride this motorcycle; however, if you chose to do so, do not leave this problem unattended.

**Service Problem Help:**

If you believe that your dealer has failed or is unable to perform the service within a reasonable period of time, please write to:

Ducati North America, Inc.  
Attn: Customer Service  
10443 Bandlely Drive  
Cupertino, CA 95014

If you still cannot obtain satisfaction, you may file a complaint with the appropriate Administrator listed below:

**USA Customers:**

National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590  
Or call toll-free hotline at 1-888-327-4236  
(TTY 1- 800-424-9153), or go to [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

**Canadian Customers:**

Canada Motor Vehicle Safety  
And Motor Vehicle Regulation Office  
Telephone: (613) 993-9542

**TREADACT CUSTOMER REIMBURSEMENT PLAN**

Ducati North America, Inc.

If you have paid for the repair described in the attached letter, and you would like to be considered for reimbursement, please contact your authorized Ducati dealer. Expenses from repair facilities outside of the authorized Ducati dealer network will be considered; however, the procedure must meet Ducati North America's standards and use Ducati original replacement parts. Your authorized Ducati retailer will request a copy of your owner notification letter, as well as, a copy of your previously paid invoice. They inspect the vehicle, if still in your possession, prior to submitting a claim on your behalf to Ducati North America, Inc. for reimbursement.

Please note the following:

Only a repair subject of this safety recall campaign is reimbursable. Ducati North America, Inc will not reimburse consequential expenses such as towing, rental, accommodations, and damage repairs.

Ducati North America, Inc. will not reimburse for prior repairs that did not utilize original Ducati parts.

We recommend that your authorized Ducati dealer be your primary contact on this issue. We anticipate that your authorized Ducati dealer will be able to answer any questions that you may have regarding your qualifications for reimbursement of a previous repair; however, our Customer Relations Dept. may be contacted at 408-253-0499 for any special assistance required.

We regret any inconvenience to you from this action; however, your safety and satisfaction are important to us. We request that you bring your Ducati motorcycle to your nearest authorized Ducati dealer at your earliest convenience.

Thank you for riding Ducati.

Sincerely,

Ducati Service Department

