



May 29, 2009

Central New Mexico Electric
PO Box 157
Mountainair, NM 87036

Dear Hi Ranger or Telelect Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR RECALL

Terex Utilities has decided that a defect which relates to motor vehicle safety exists in certain 1999, 2000, and 2001 Model Year Terex Telelect HR model trucks specifically HR37M and HR40M units. These vehicles utilized hydraulic lower boom lift cylinder, 437250D manufactured between June 21, 1999 and January 30, 2001. The cylinders were constructed with rod eye material that does not meet specification. Failure of the lift cylinder will cause the boom and platform to fall.

FAILURE TO COMPLETE THIS BULLETIN MAY RESULT IN DEATH OR SERIOUS INJURY.

WHAT TEREX UTILITIES WILL DO

TEREX Utilities will replace the cylinder rod weldment in the date range shown in the attached Bulletin.

WHAT YOU SHOULD DO

Look at the Serial number plaque on the aerial device to see if it matches the attached list. If it does check the serial number tag on the lower boom lift cylinder to see if it is in the range specified. If the date code is in the affected range, raise the lower boom clean off and inspect the area specified before further use. **If a crack is evident do not use the unit.** Contact TEREX Utilities at 605-884-3892 to arrange replacement. If no cracks are evident you may continue to use the unit until replacement can be arranged provided it is inspected daily before use. TEREX Utilities will contact the registered owner to verify the date code is in the affected range and arrange repair.

This bulletin only applies to cylinder 437250D built with the date code as shown on the attached bulleting. The time to perform the repair will be about 4 hours. Please ask any questions you may have when contacted to schedule work on your unit.

Terex Utilities will contact the registered owner to arrange repairs if we do not hear from you.

If you take your unit to your dealer on the agreed service date and they do not remedy this condition on that date or within three (3) working days, we recommend you contact Terex Utilities Warranty department by calling 1-605-884-3892.

After contacting your dealer and Terex Utilities Warranty department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the: Administer, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

If you have sold or retired the unit please let us know by contacting the Terex Utilities Warranty department at 1-605-884-3892.

If you have leased this equipment to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter,

Todd Williams
Director of QA and Warranty

Our records indicate the following machines registered to you are involved in CB586:

Model	Aerial Serial Number	Cyl ID
HR-37M	1991110648	T-2489-74-JGG
HR-37M	2000312452	T-2521-84-CHH