



DATE: May 2009

TO: Owner
Address
City, State Zip Code

Subject: Goshen Coach – Carrier K410 Condenser Fan Assembly Recall
NHTSA Recall # 09V-138
Transport Canada Recall # 09-114

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Goshen Coach has decided that a defect which relates to motor vehicle safety exists in certain vehicles it manufactured equipped with Carrier K410 Condenser Fan assemblies. This decision was based on information provided by Carrier that a defect exists in some of the K410 Condenser Fan Assemblies manufactured Before December 11, 2008; for installation in commercial buses. Goshen Coach installed these K410 Condenser Fan Assemblies in vehicles that it manufactured from September 2008 through February 2009.

The Problem:

Analysis of the potential safety issue determined that the cover component for some K410 condenser assemblies may interfere with the coil header when the cover is placed on the unit assembly. The interference prevents the cover from resting on the mounting surface, creating a gap between the cover and the unit assembly. This issue results in a condition that will not permit the cover fasteners to securely clamp the cover to the unit assembly, which may cause the cover of the rooftop condenser unit to detach from the unit which could result in serious injury to persons in the vicinity of the bus.

Affected Vehicle Models:

<u>Model</u>	<u>Model Years</u>
GC II	2008, 2009

WHAT WE WILL DO

Goshen Coach in cooperation with Carrier, will provide owners of all covered K410 Condenser Fan Assemblies a rework for the potential defect at no charge for parts or labor. The rework consists of affixing a spacer to the K410 kit to insure the cover makes proper contact with the unit frame; changing the fasteners that secure the unit cover to the frame to hex head screws with fender washers to increase the load bearing area under the screw head; and applying loctite to the screw threads to further mitigate the possibility of the screws loosening.

WHAT YOU SHOULD DO

Please contact Goshen Coach at 1-574-970-6300 or Carrier at 1-800-673-2431 as soon as possible so that your units can be retrofitted.

If Goshen Coach or Carrier fails or is unable to remedy this defect without charge and within a reasonable period of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.”

Your safety and satisfaction with your Goshen Coach product are important to us and we regret any inconvenience to you.

Sincerely,

Donall Hasty
Standards & Compliance Manager

