



## **SAFETY RECALL NOTICE - REVISED**

TO: «CUST»  
FROM: Doug Shadick – Customer Service: Field Upgrades and Recalls  
DATE: May 13, 2009  
SUBJECT: Recall Notice: **09V-137 TriMark Cab Door Latch**  
Pierce job#: «Product\_\_Number»  
VIN: «VIN»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce Manufacturing has decided that certain model year 2008 Arrow XT, Velocity/Impel, Quantum and Saber cabs fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 206 – Door Locks and Door Retention Components.

There was an error in the original 09V-137 Safety Recall Notice. The Quantum rear doors were mistakenly described as requiring the upgrade, when in fact; the Quantum front doors require the latch upgrade.

The Quantum requirement should read: *Two latches will be replaced on the Quantum **front** cab doors. The Quantum **rear** doors already use the compliant “single rotor” latch.*

If you have not received communication about this potential noncompliance, contact your dealer as soon as possible to schedule an appointment. Take the original Owner Notification Letter and this revised letter with you at the time of your appointment and give it to your dealer.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If you have questions regarding this matter, please contact your Pierce dealer, or call Pierce Customer Service toll-free at 1-888-974-3723.

If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,  
Pierce Manufacturing

Doug Shadick  
Customer Service: Field Upgrades and Recalls