



CROSSROADS

Crossroads RV
305 Hawpatch Drive
Topeka, IN 46571
(260)593-3850
NHTSA Recall No. 09V-136 (U.S.)
Transport Canada Recall No. 09-129

Safety Recall Notice

Crossfire[®], Crossforce[®], Crossterrain[®]

Dear Customer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and is important for your safety.

Reason for This Recall

Crossroads RV decided that a defect which relates to motor vehicle safety exists in certain *Crossfire[®], Crossforce[®], Crossterrain[®]* brand travel trailers manufactured between September 27th, 2004 and February 11th, 2009. These travel trailers fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices, and Associated Equipment." Other trailer models manufactured by Crossroads RV during this time period are not included in this recall.

Your travel trailers were built without rear reflex reflectors. The lack of reflectance could lead to reduced visibility of the travel trailer resulting in a crash increasing the risk of physical damage, injury, and possibly death.

What We Will Do

Crossroads is providing the required reflectors to all owners of the travel trailers involved in this recall. The reflectors and installation instructions are included with this notice. If the reflectors are not present with this letter, if you received notice of this recall by some other method, or if you need assistance for this recall, please contact the **Crossroads RV Warranty/Service Department** by mail at Crossroads RV, 305 Hawpatch Drive Topeka, IN 46571, by email at 'directconnect@crossroadsv.com', or by phone at (888)226-7496.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Crossroads by contacting **Crossroads Warranty/Service Department**.



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What You Should Do

Please attach the enclosed reflectors to your travel trailer carefully following the included instructions. If you are uncertain about the installation or feel uncomfortable in attaching the reflectors yourself, you may take the reflectors and this notice to a Crossroads certified dealer, and the reflectors will be installed at no charge to you. The installation should take no longer than 12 minutes. However, your dealer may require you wait for a longer period of time or to leave your trailer to allow scheduling at their facility. For assistance in locating a Crossroads certified dealer, please contact the **Crossroads RV Warranty/Service Department** as specified above.

Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Crossroads RV fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,

Randy Nielsen
Vice President of Customer Care

Re: NHTSA Recall No. 09V-136 (U.S.)
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