



SAFETY RECALL NOTICE

KTM Model: «Model»

Affected VIN: «Vin»

4/30/2009

«PdiFirstName» «PdiLastName»

«PdiAddress1»

«PdiCity», «PdiState» «PdiZip»

Dear KTM Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KTM North America has decided that a defect which relates to motor vehicle safety exists on all 2009 690 Duke and 690 SMC models.

On affected models, during use, the front forks could develop cracks; this could result in the possibility of the front fork inner tube separating from the axle clamp. Subsequently, this could lead to an accident and may cause injury or death to the rider or others. The cause of the defect involves improper heat treatment of the front fork inner tubes by the manufacturer. The front fork tubes must be inspected and replaced if necessary by an authorized KTM dealer.

It is mandatory that you discontinue riding your motorcycle until the defect has been repaired. Please contact your Authorized KTM North America Dealer (log onto www.ktmusa.com for a complete dealer listing) as soon as possible to arrange an appointment to repair the defect. Instructions for the repair have been sent to every authorized KTM dealer. Please plan on leaving your motorcycle at the dealership for the necessary repairs and allow ample time for scheduling in the service department. There will be no charge for the dealer's services. To ensure the highest level of safety, performance, and reliability, it is necessary to have your motorcycle repaired immediately.

If you experience difficulties in scheduling or servicing the required repair from an authorized KTM Dealership please contact KTM North America Customer Relations at (440)985-3553 for assistance. Furthermore, you may contact the National Highway Traffic Safety Administrator, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. If you are unable to receive the repair within a reasonable period of time and free of charge.

If you have replaced your front fork inner tubes prior to receiving this letter you may be eligible to receive reimbursement for the cost. For reimbursement details contact KTM North America Customer Relations at (440)985-3553 for details.

If you have sold, traded or no longer own this motorcycle it is important for the safety of the current owner that you inform KTM of the current ownership or unknown ownership status by returning the second page of this letter in the enclosed self addressed prepaid postage envelope.

We apologize for any inconvenience and want to assure you that our commitment together with KTM North America Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,
Customer Support and Warranty Department
KTM North America, Inc.

KTM NORTH AMERICA, INC.
Technical Department

EAST » 1119 Milan Avenue » Amherst » Ohio 44001 » Phone 440-985-3553 » Fax 440-985-3060

WEST » 27635 Diaz Road » Temecula » California 92590 » Phone 951-676-4576

CANADA » 1375-1 Marie-Victorin » Saint-Bruno » Quebec J3V 6B7 » Tél./Phone 450-441-4451 » Fax 450-441-3885

© 2005 KTM North America, Inc. — All rights reserved



NOTICE:

If you no longer own this motorcycle please complete the following information of this letter and return to KTM in the enclosed self addressed envelope.

Please complete and return this portion to KTM if ownership of the referenced motorcycle has changed.

Customer Record Update Form

The new address is or I have sold the motorcycle to:

New owner's name _____

Address _____

City, State, Zip _____

Phone Number _____

«Vin»

«PdiFirstName» «PdiLastName»

«PdiAddress1»

«PdiCity», «PdiState» «PdiZip»

Returning this form will help us to contact the current owner and will enable us to update our records so you can be assured not to receive notifications for this motorcycle in the future.

KTM NORTH AMERICA, INC.
Technical Department

EAST » 1119 Milan Avenue » Amherst » Ohio 44001 » Phone 440-985-3553 » Fax 440-985-3060

WEST » 27635 Diaz Road » Temecula » California 92590 » Phone 951-676-4576

CANADA » 1375-1 Marie-Victorin » Saint-Bruno » Quebec J3V 6B7 » Tél./Phone 450-441-4451 » Fax 450-441-3885

© 2006 KTM North America, Inc. - All rights reserved