

Dear 2001-2003 Elantra or 2003 Tiburon Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2001 through 2003 Hyundai Elantra vehicles that were produced during the period beginning June 30, 2000 through January 13, 2003 and certain model year 2003 Hyundai Tiburon vehicles produced beginning on October 26, 2001 through January 13, 2003. This recall affects such vehicles registered in and operated in Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, and Wisconsin, and the District of Columbia (the Salt Belt).

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What is the problem?

"During winter months, large quantities of salt are used to de-ice roads in the Salt Belt states, noted above. Road salt may result in internal corrosion and thinning of the steel in the front lower control arms. In severe cases, the corrosion may progress to the point where the lower control arm's upper and lower panels become perforated. A perforated front lower control arm may fracture between its ball joint attachment and the forward and rearward pivot attachments to the chassis. This could affect your control over the tire and wheel assembly.

Reduced control of the front wheel direction may increase the risk of a vehicle crash without warning.

What will Hyundai do?

"We are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will inspect the front lower control arms for corrosion damage. If specified levels of internal corrosion damage are found, the front lower control arms will be replaced with new front lower control arms incorporating additional holes in the upper and lower panels. If your front lower control arms do not require replacement, the dealer will add drainage holes to the front lower control arms and will treat the front lower control arms with rust-proofing material to arrest the internal corrosion process.

In addition to treating the front lower control arms, the Hyundai dealer will inspect the front subframe of your vehicle for signs of corrosion that could potentially progress and ultimately affect vehicle performance. This additional inspection is a precautionary measure to offer improved drainage in the front subframe. If the dealer finds a specified level of corrosion damage, the dealer will replace the front subframe. Otherwise, the dealer will treat the front subframe with rust-proofing materials and add drainage holes.

Both procedures will be performed at no charge to you. You should plan to leave your vehicle at your Hyundai dealer to have this service performed. Repair times will vary and depend on your dealer's appointment schedule.

What should you do?

"We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

What if you have other questions?

"If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Reimbursement Notification

"Hyundai has a program for reimbursing owners of 2001 through 2003 Elantras and 2003 Tiburons produced through January 13, 2003 who paid to have the front lower control arms replaced after April 14, 2008 and prior to receiving this recall notification letter.

To obtain information about reimbursement from Hyundai, please call the Hyundai Customer Assistance Center at 1-800-633-5151. Ask about reimbursement information for campaign 091.

We urge your prompt attention to this important safety matter.

Hyundai Motor America

July 10, 2009

TO: ALL HYUNDAI DEALER PRINCIPALS/GENERAL MANAGERS:  
ALL HYUNDAI DEALERSHIP SERVICE MANAGERS:  
ALL HYUNDAI DEALERSHIP PARTS MANAGERS:  
ALL HYUNDAI DEALERSHIP SALES MANAGERS:

SUBJECT: Recall Campaign 091 - Front Lower Control Arm and Front Subframe Corrosion - TSB# 09-01-022

Hyundai Motor America is conducting a Customer Notification for inspection and rust-proofing treatment or replacement of the front lower control arms and front sub-frame on certain 2001 - 2003 model year Elantra and 2003 Tiburon model year vehicles.

This campaign provides a procedure for the inspection and rust-proofing treatment or replacement of the front lower control arms and front subframe.

In order to identify only those vehicles affected by Campaign 091, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Campaign 091.

Dealer Letter, Customer Letter, and Technical Service Bulletin #9-01-022 will be posted on Hyundai's Website July 10, 2009.

All Hyundai dealers will be shipped a supply of the following materials in their weekly parts shipments as part of the Subframe/Trailing Arms/Front Lower Control Arms campaigns:

1. Tool kit(s)
2. Chemical kit - additional chemicals can be ordered from your facing PDC as more chemicals are required.

Customer notification letters will be mailed in weekly flights starting Friday, July 17, 2009.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

**LEGAL LIABILITY NOTICE:** You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the recall campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA