



Driver Heater Inline Fuse Installation

Recall Number

National Traffic and Motor Vehicle Safety Number (NHTSA): NHTSA 09V-121.

Subject

SAFETY DEFECT: NYCTA Seat Heater Bus Bar

Certain Vehicles Affected

Models/Years Involved

- 2006-2009 NYCT Orders 1289 & 1325

General Information

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Daimler Buses North America (DBNA) has decided that a defect, which relates to motor vehicle safety, exists in some of its transit buses.

Defect

On certain transit buses equipped with NYCT Seat Heater the heater circuit short from an errant washer. The heater circuit is located in driver's barrier compartment.

Failure To Upgrade

A short circuit may fail causing a fire.

Cost To Remedy

Labor time to perform this work has been predetermined at 30 minutes modify and protect the circuit. Reimbursement for the parts and labor can be made on your claim for credit. See Claims for credit as required.

Record of Completion

Report the completion of this work for each vehicle and deliver to:

*Daimler Buses North America
Attention: Warranty Department
Mississauga, Ontario, Canada L5J 4T8
Fax: (905) 403-8800*

Claims for Credit

Reimbursements will be issued only after the record of completion report has been submitted to (DBNA) . Include the campaign number and the date the work was performed on the copy of the work order along with the claim form.

We are sorry to cause you this inconvenience, however, we have taken this action in the interest of your continued satisfaction with our products. If you have had this repair performed before you received this letter, you may be eligible to receive a reimbursement for the cost. Notify (DBNA) to obtain a pre-notification remedy to the problem associated with this recall.

In Case of Dispute

If, after contacting DCCBNA, at the location listed above, you are still unable to have the safety defect remedied, US residents may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590. Vehicle Safety Hotline's toll free number: 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.