

STARCRAFT

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April 6, 2009

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT

NHTSA Recall Campaign # 09V-106

Dear Starcraft RV, Inc. Dealer:

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DEFECT INVOLVED

Starcraft RV, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific Model Year 2009 Starcraft Lexion series 32RLTS, 34IKTS and 36RLTS fifth-wheels manufactured between June 23, 2008 and October 20, 2008.

Starcraft has identified that there may be a missing ground wire between the trailer frame and the 12-volt bus bar. If this condition is not addressed, it may result in a fire, injury, or death.

The remedy includes installation of the appropriate ground wire. If you are unable to perform this repair, please contact Starcraft Customer Service at 1-800-945-4787 for assistance.

DEALER CAMPAIGN RESPONSIBILITY

We strongly suggest that you designate a manager to coordinate the recall to ensure the work is performed and documented properly, and that a warranty claim is submitted to Starcraft to verify the performance of the modification. This responsibility should also include accountability for all stock units affected by the recall campaign.

All unsold new vehicles in your possession that are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin **before** owners take possession of these vehicles.

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. You may do this by sending a copy of the retail owner recall notice. In addition, Starcraft encourages you to follow up with a telephone call to the customer to assist in scheduling the repairs.

Authorized Starcraft dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should

receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased.

OWNER NOTIFICATION

Retail owners of record will be receiving notification of this campaign within two weeks of this dealer notification letter. A copy of the owner notification letter is attached for your review. In addition, make sure the customer signs a recall claim form that you must submit to Starcraft for payment. The customer must sign the recall claim form as an indication that the recall was performed. Starcraft will not accept recall claims that are not signed by the customer.

If you have any questions regarding this recall or instructions, please contact us on your dealer service line 1-800-945-4787.

Thank you for your assistance.

Sincerely,

Starcraft RV, Inc.

Enclosures