



ENTEGRA COACH

A Jayco Company

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April 6, 2009

Steven Bartow
PO Box 721
Goshen, IN 46527
US

VEHICLE SAFETY DEFECT SERVICE BULLETIN

IMPORTANT

- Your 2009 Entegra Coach Alante series 38CIK, 38RLMS, or 38RLSB Fifth-wheel or 2009 Entegra Coach Emblem series 32IKT, 33RLT, 34KST, 36RLMS, 36SAT, or 38RBQ Fifth-wheel is involved in a safety recall because there may be a missing ground wire between the trailer frame and the 12-volt bus bar.
- Schedule an appointment with your Entegra Coach dealer.
- This service will be performed for you at no charge.

NHTSA Recall Campaign # 09V-104

Unit Serial Number: 98GA0028

Dear Entegra Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Entegra Coach, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific Model Year 2009 Entegra Alante series 38CIK, 38RLMS, 38RLSB and Model Year 2009 Entegra Emblem series 32IKT, 33RLT, 34KST, 36RLMS, 36SAT, 38RBQ fifth-wheels manufactured between May 16, 2008 and December 14, 2008.

Entegra has identified that there may be a missing ground wire between the trailer frame and the 12-volt bus bar. If this condition is not addressed, it may result in a fire, injury, or death.

The remedy includes installation of the appropriate ground wire. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Entegra Customer Service at 1-800-945-4787 for assistance.

Please contact your Entegra dealer, who is best equipped to perform this repair. If your Entegra dealer is unable to perform the recall within a reasonable time frame, please contact Entegra Customer Service for further instructions. Any non-Entegra dealer must contact Entegra prior to making the recall repairs for proper authorization and instruction. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at 1-800-945-4787. After contacting your Entegra dealer and Entegra Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Entegra recreational vehicle.

Sincerely,

Entegra Coach, Inc.