

IMPORTANT: SAFETY NOTICE

SAFETY - RECALL -REPLACEMENT OF THE AFTERTREATMENT REGENERATION
DEVICE BODY

MODELS INVOLVED - CERTAIN C15 TRUCK ENGINES

Dear Caterpillar Product Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also in accordance with the requirements of the Canadian Motor Vehicle Safety Act. Caterpillar has decided that a defect which relates to motor vehicle safety exists in 2008 & 2009 model year trucks equipped with certain Caterpillar C15 truck engines.

The Aftertreatment Regeneration Device (ARD) body may develop a hole and heat and flame may escape during a regeneration of the Diesel Particulate Filter, which may result in a fire hazard. The ARD body will be replaced and the software updated. You will not be charged for the service performed.

If you are a lessor of these vehicles, you must forward this letter to your lessee within ten days.

If you have had your vehicle repaired for this condition prior to receipt of this notice and incurred any costs, you may be eligible for reimbursement. Please contact Caterpillar at this toll free number (800) 447-4986.

If you no longer own the truck with this engine, please contact Caterpillar at this toll free number (800) 447-4986.

Contact your local Caterpillar dealer immediately to schedule this service. The dealer will advise you of the time required to complete this service.

If the dealer is unable to have the inspection and repair made, please contact:

Caterpillar Inc.
PO Box 610
Mossville, IL 61552-610
Attn: Engine Products Division
Truck Engine Call Center
Telephone: (800) 447-4986

If you are unable to have the inspection and repair made within 60 days or without charge, you may submit a complaint to:

In the U.S.

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590
Telephone: 1-888-327-4236 (TTY:1-800-424-9153)or
go to <http://www.safercar.gov>

In Canada

Transport Canada
Road Safety and Motor Vehicle Regulation
Ottawa, Ontario KIA 0N5
Telephone: (613) 993-9851
Caterpillar Inc.

Please refer the dealer to their Service Letter dated ?, 2008 when scheduling this service.

We regret the inconvenience this may cause you, but urge you to do the inspection and have this service performed for your added safety and satisfaction.

Caterpillar Inc.

Identification #(s)

Attached to _____, 2008 Service Letter