

AFFECTED VEHICLES

MODELS: 2008-2009 LANCER
2008-2009 OUTLANDER

Date: May, 2009

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For Notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect that relates to vehicle safety exists in certain 2008 and 2009 model year Lancer and Outlander vehicles. The brake booster check valve may remain closed after the engine is shut off. When the vehicle is re-started and put into motion, under certain driving conditions (very slow vehicle maneuvers), there may be insufficient initial braking assist, which may temporarily increase the stopping distance of the vehicle and therefore increase the risk of a crash.

What you should do: Please contact your Authorized Mitsubishi Dealer to schedule an appointment to have the brake booster check valve replaced on your vehicle, free of charge. When you bring your vehicle in, please show the dealer this letter. If you misplace this letter, the dealer will still inspect your vehicle and repair if necessary, free of charge.

What your dealer will do: The dealership will install a new brake booster check valve.

How long will it take? The time needed for the repair is approximately 30 minutes. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you have any trouble having your vehicle repaired promptly and at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**.

Hours: Monday through Friday 6 a.m. to 5 p.m. (Pacific Time)

If, after contacting Mitsubishi Customer Relations, you still have a problem having this repair made promptly and without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem regarding the above and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement:
Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record, which identifies the lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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