

May 2011

## 2007-2009 CX-9 Power-Adjustable Driver's Seat Voluntary Safety Recall 5309B SECOND NOTIFICATION

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2007-2009 CX-9 vehicles equipped with power-adjustable driver's seat with position memory function that were produced from October 24, 2006 through January 19, 2009.

In March 2009 you received a notice announcing Voluntary Safety Recall 5309B. According to our records, as of April 19, 2011, your vehicle has not had the necessary recall repair completed.

On certain 2007-2009 CX9 vehicles equipped with the power driver's seat and 3-memory setting, a front cover bracket attached to the seat frame may interfere with a harness routed underneath the seat. If this happens, the harness may be damaged and certain wires of the seat motors may touch the bracket and cause a short-circuit. In the worst case, some functions such as seat position, height adjustment, and seatback reclining may be activated unexpectedly and be uncontrollable, causing serious difficulty in driving, increasing the risk of a crash.

Your Mazda dealer will inspect the seat harness and fasten it securely on the seat frame with a binding band, and if necessary, repair the harness covering **free of charge**. The inspection and repair may take between 30 minutes to 1 hour to complete depending on the necessary repair; however, it may take longer depending on the service workload at your Mazda dealership.

Mazda is concerned about your safety, and we highly recommend that you make an appointment with any authorized Mazda dealer to have the seat harness inspected as soon as possible.

If you have already paid for the inspection and/or repair of the seat harness due to unexpected driver's seat activation prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards.

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at <u>www.MazdaUSA.com</u> or consult your local yellow pages.

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If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

## Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to *http://www.safercar.gov*.

Your satisfaction is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apology for any inconvenience this recall may have caused you.

Sincerely,

## Mazda North American Operations

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