

February 24th, 2009



- RECALL NOTICE -

Subject: Medium Duty Axle Spindle Nuts

Glaval # USA 09V-058 - Daimler # 08V-137 - Canadian # 09-049

This notice is sent to you in accordance with the requirements of the National Traffic And Motor Vehicle Safety Act.

Dear Glaval Bus Customer,

Glaval Bus in conjunction with Daimler Trucks North America LLC has decided a defect which relates to motor vehicle safety exists on certain Freightliner FB-65 (Glaval model "Concorde") model years 2003 through 2006. Installation of a four-piece spindle nut set with a thin spindle nut may lead to damage of the wheel end, including incorrect end play, degradation of lubrication, wear of the spindle nut and bearing journal, oil contamination with metal shavings, and premature bearing failure. Outer wheel bearing failure will cause noise and vibration that will be noticeable to the driver and the Antilock Braking System warning light will illuminate. Continued operation with the ABS warning light illuminated may result in wheel separation and a possible vehicle crash.

Notice: Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

WHAT IS BEING RECALLED:

This recall process applies to FB-65 model years 2003 through 2006. The four-piece spindle nut set is being recalled due to the spindle nut being too thin.

WHY IS IT BEING RECALLED:

Installation of a four-piece spindle nut set with a thin spindle nut may lead to damage of the wheel end, including incorrect end play, degradation of lubrication, wear of the spindle nut and bearing journal, oil contamination with metal shavings, and premature bearing failure. Outer wheel bearing failure will cause noise and vibration that will be noticeable to the driver and the Antilock Braking System warning light will illuminate. Continued operation with the ABS warning light illuminated may result in wheel separation and a possible vehicle crash.

WHAT YOU NEED TO DO:

Contact your authorized dealer to arrange to have your vehicle(s) modified and to assure that parts are available at the dealer. When you contact your dealer, refer to campaign number **FL527AB**. To locate a dealer, search online at www.FreightlinerTrucks.com, www.SterlingTrucks.com, or contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday for assistance. After normal business hours you may contact Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP. **IMPORTANT:** When the recall has been completed, please ensure that a label has been affixed to your vehicle referencing **FL527AB**.

Note: If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please refer to the "Reimbursement to Customers for Repairs Performed Prior to Recall" document (Page 2 of 2).

WHAT THE DAIMLER TRUCKS NORTH AMERICA LLC WILL DO:

When you contact your dealer, and parts are received at the dealership, the recall will take approximately two to three and a half hours, depending on the work needed, and will be performed at no charge to you.

If after contacting the authorized dealer and Daimler Trucks North America LLC Warranty Campaigns Department or Customer Assistance Center and your inspection and/or repair is not completed in a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, or without charge you may notify:

Vehicles In the United States

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington, D.C. 20590
Or call the Toll Free Vehicle Safety Hotline: (888) 327-4236
TTY: (800) 424-9153
Or go to: <http://www.safercar.gov>

Vehicles in Canada

Transport Canada
ASFAD
Place de Ville Tower C
330 Sparks Street
Ottawa, ON K1A 0N5
(800) 333-0510



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Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Trucks North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- o The name and address of the person who paid for the repair.
- o The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- o What problem occurred, what repair was done, when the repair was done.
- o Who repaired the vehicle.
- o The total cost of the repair expense that is being claimed.
- o Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from your Daimler Trucks North America LLC dealer. Please speak with your Daimler Trucks North America LLC authorized dealer concerning this matter.

Please mail this information to:

Daimler Trucks North America LLC
ATTN: RECALL REIMBURSEMENT FOR FL527AB
P.O. Box 4090
Portland, OR 97208-4090

-Or-

Fax to: (503) 745-9009

Questions?

Call (800) 547-0712 between the hours of 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday for assistance.

Please Note: If the recall has been completed prior to receiving this letter you still need to fill out and return the recall notice card included with this mailing.