

Starcraft Bus Recall Number: 0901V-001
Ricon Recall Number: 07E-095
Date: January 20, 2009
Last Updated: January 20, 2009

- RECALL NOTICE -
Starcraft Bus # 0901V-001 / Ricon # 07E-095

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear Ricon/Starcraft Bus Customer,

Starcraft Bus in conjunction with Ricon Corporation has decided that certain Ford E-350 Starlite, Ford E-350 E-450 Allstar, GM 3500 Allstar manufactured from 2005 to 2008 and equipped with Ricon platform style wheelchair lifts. These lifts fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 404, "Platform Lift System Accessible for Motor Vehicles." The threshold warning system may not detect the presence of a wheelchair or mobility aid user in certain spot within the defined threshold area. The user of the lift could be injured should the lift move unintentionally.

Notice: Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What is being recalled:

This recall process applies to the Ricon Lift's "Threshold Warning System. Only Ricon's "1200, 2000 and 5500" series platform lifts labeled for "DOT Public Use" and "DOT Private Use". It does not apply to other Ricon products.

Why is it being recalled:

The non-compliance with S6.1 of the FMVSS 403 is the result of the threshold warning system not detecting the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operations the wheelchair or mobility aid user may move toward the vehicle lift door when the lift platform is below floor level. This situation could cause personal injury.

What you need to do:

If you are not Ricon factory trained, or an authorized Ricon service center/dealer, you **MUST** contact Ricon customer service at 800-322-2884 to locate your nearest authorized Ricon service center/dealer to have the repair completed for you.

Instructions for factory trained/authorized Ricon service center/dealer ONLY:

Ricon Kit # 39979, provided at no charge: Contact Ricon customer service at 800-322-2884 to order the kit.

1. Park the vehicle in a safe location.
2. Locate and remove 2 bolts at the bottom of Threshold Warning System (TWS) covers on the inboard surfaces of the right and left side base plate towers.
3. Slide the covers up to remove top cover clips from towers.
4. Remove optical sensors and retainer clips from inside the tower cover assemblies.
5. Reinstall sensors into new TWS covers with new retainer clips provided.
6. Slide new covers over towers and reinstall the 2 bolts at the bottom of the towers.
7. Discard original parts.

What the Ricon Corporation will do:

Upon notification, Ricon will supply the necessary parts and make the retrofit. If the end-user is already factory trained to perform this service, the retrofit can be done at the end-user's location. If the end-user is not factory trained to perform this service, we will arrange for the retrofit to be done at the nearest Ricon authorized service center/dealer. The lift retrofit will include removal and replacement of the TWS covers using TWS retrofit kit # 39979. Ricon will provide all the necessary replacement parts at no charge, and will pay labor of \$37.50 for each retrofit.

If after contacting the authorized dealer and Ricon Customer Support, your inspection and/or repair is not completed in a reasonable time and without charge you may notify:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington, D.C. 20590
Or call the toll free Vehicle Safety Hotline: 1-888-327-4236
TTY: 1-800-424-9153
Or go to: <http://www.safercar.gov>

SN #	Model #	Ship date	Reg. Acct	Order Acct	Reg. Acct Name	Dealer Name	Starcraft Unit #	VIN
192478	S5505-F1020100A	10/28/05	787977	787977	FOREST RIVER, INC.	All Trans	7895	1FDWE35LX6HA88965
197842	S5505-F1020100A	04/07/06	787977	787977	FOREST RIVER, INC.	All Trans	8939	1FDWE35L26DA20960
199587	S5505-F1020100A	05/18/06	787977	787977	FOREST RIVER, INC.	All Trans	9334	1FDWE35L66DA28592
201626	S5505-F1020100A	06/16/06	787977	787977	FOREST RIVER, INC.	All Trans	9084	1FDWE35S66DA50406
204853	S2010-F1020100A	08/28/06	787977	787977	FOREST RIVER, INC.	All Trans	10123	1FDXE45P46DB24234
207720	S5505-F1020100A	10/27/06	787977	787977	FOREST RIVER, INC.	All trans	10360	1FDXE45S46DB24125
218421	K5505-F1020100A	07/11/07	787977	787977	FOREST RIVER, INC.	All Trans	12722	1FDXE45SX7DB21599