

ISUZU

SAFETY RECALL NOTICE

March 2009

Dear <CustomerName>:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Your <Year> model year < Vehicle Make> <Vehicle_Series>, VIN <VIN>, is involved in safety recall (NHTSA 09V042).

WHAT IS THE CONDITION?

The manufacturer, Isuzu Motors Limited, has decided that a defect, which relates to motor vehicle safety, exists in certain 2008 and 2009 model year <Vehicle_Make>< Model> vehicles. The propeller shaft in these vehicles was manufactured with insufficient high frequency heat treatment. As a result, the affected portion of the propeller shaft may not maintain its durability through the expected vehicle useful life. The propeller shaft could break off while the vehicle is being driven, which would result in the vehicle stalling and coasting to a stop, or, in a worst case scenario, loss of vehicle control increasing the risk of a crash.

WHAT WE WILL DO?

To correct this condition, your Isuzu dealer will replace the propeller shaft in your vehicle. This service will be performed for you free of charge.

WHAT YOU SHOULD DO?

To limit any possible inconvenience, and in order to ensure that the necessary parts are obtained, we recommend that you contact your <Vehicle_Make> dealer as soon as possible to schedule an appointment to bring your vehicle in to have this work performed. Present this Owner Notification Letter at the time of your appointment or refer to safety recall campaign bulletin CB09-F-001. Isuzu estimates that the replacement will take approximately 45 minutes to perform. However, additional time may be necessary depending on how appointments are scheduled and processed at your dealership. To locate the nearest <Vehicle_Make> dealer you can visit our website at www.isuzucv.com and click on the dealer locator icon and enter your address. Should you not have access to a computer terminal please contact our Customer Relations Department at the number listed below.

Isuzu Commercial Truck of America Customer Relations 1-866-441-9638

If, after contacting your <Vehicle_Make> dealer or the National Office with any problems, you still are not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America

Important: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.