

Toyota Motor Sales, U.S.A., Inc. 19001 South Western Avenue P.O. Box 2991 Torrance, CA 90509-2991

# SSC 90C – CERTAIN 2006 THROUGH 2007 YARIS VEHICLES CENTER PILLAR SOUND INSULATOR SAFETY RECALL FOLLOW-UP NOTICE

#### **URGENT**

VIN:

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2006 through 2007 model year Yaris vehicles. Our records indicate that you own a vehicle that has not yet had this condition corrected.

# What is the condition?

Your 2006 through 2007 Yaris is equipped with driver and front passenger seat belt pretensioners, which are designed to be activated in response to a severe frontal impact. When the sensor detects a severe frontal impact, the front seat belts are quickly drawn back by the retractors so that the belts snugly restrain the occupants.

The involved vehicles contain a Center Pillar Sound Insulator (sponge) located underneath each front seatbelt pretensioner. In the event of seat belt pretensioner deployment, the gas generated may affect the sound insulators. In the worst case, if the sound insulators ignite, this condition will result in a post-collision fire.

# What will Toyota do?

Any Toyota dealer will modify your vehicle at **NO CHARGE** to you. The modification will entail removal of the small urethane Center Pillar Sound Insulators (sponge) underneath the driver and front passenger seat belt pretensioners. The repair area is located behind the center pillar covers.

#### What should you do?

#### This is an important Safety Recall

Please contact your authorized Toyota dealer to make an appointment to conduct this repair as soon as possible. The repair will take approximately one hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

#### We request that you present this notice to the dealer at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, please go to <a href="www.toyota.com/ownersupdate">www.toyota.com/ownersupdate</a>. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

# What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform this important Safety Recall. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <a href="https://www.safercar.gov">www.safercar.gov</a>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.