



Toyota Motor Sales, U.S.A., Inc.
 19001 South Western Avenue
 P.O. Box 2991
 Torrance, CA 90509-2991

URGENT

This is an important Safety Recall.
 The remedy will be performed at
NO CHARGE to you.

**EARLY 2004 SIENNA – CENTER CONSOLE TRIM PANEL AND RETAINING CLIP
 SAFETY RECALL CAMPAIGN 90B FOLLOW-UP NOTICE**

URGENT

VIN:

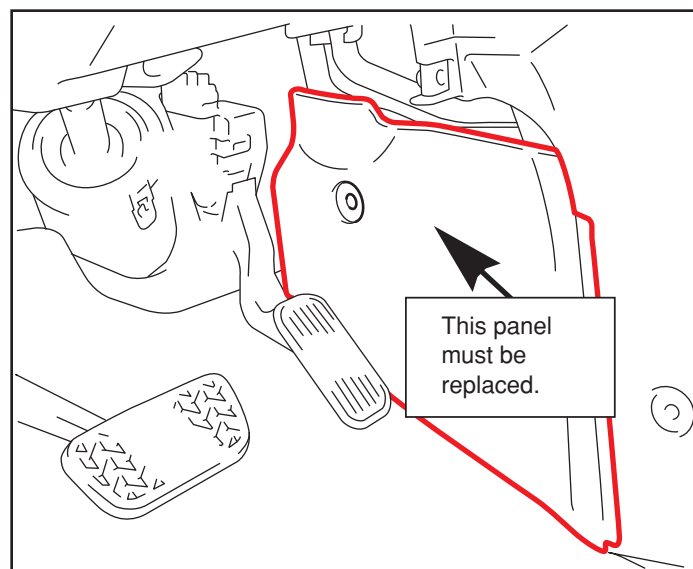
Dear Toyota Customer:

This notice is being sent to you in voluntary accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota is initiating a safety recall on certain early production 2004 model year Sienna vehicles. At Toyota, we are dedicated to providing vehicles of outstanding quality and value. As part of our continual efforts to meet your product expectations, we are sending you this notice to provide for the replacement of the Center Console Trim Panel and the retention clip installed in the driver's footwell with a newly designed one at no charge to you. Our records indicate that you own a vehicle that has not yet had this condition corrected.

What is the condition?

Toyota has received reports that the Retaining Clip for the Driver's side Center Console Trim Panel was missing in a handful of vehicles. If this Retaining Clip is missing or loose, the Center Console Trim Panel may become loose. In the worst case, if the accelerator pedal is depressed to nearly full throttle, a loose Center Console Trim Panel may interfere with the accelerator pedal. In this condition, if the driver releases the accelerator pedal, it may not return to idle position, and could result in a loss of vehicle control or a crash.

Toyota has redesigned the Center Console Trim Panel so as to prevent, in the instance that a retaining clip is missing or loose, an entrapment of the accelerator pedal by a loose Center Console Trim Panel. Until this repair is completed on your vehicle, you may verify the Retaining Clip is installed on your vehicle by inspecting for it as indicated below. If the clip is missing, please call your local Toyota dealership.



Spanish translation on back side
 Traducción en español en el reverso

What will Toyota do?

Any Toyota dealer will replace the Center Console Trim Panel and the Retaining Clip with a newly designed one at at **NO CHARGE** to you.

What should you do?

Please contact your authorized Toyota dealer to make an appointment to replace the Center Console Trim Panel and the Retaining Clip as soon as possible.

The repair will take approximately 15 minutes. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, please go to www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform this Special Service Campaign. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

What if you have previously paid for the replacement/reinstallation of this Retaining Clip and/or Center Console Trim Panel for this specific condition?

If you have previously paid for the replacement of this Retaining Clip and/or Center Console Trim Panel for this specific condition prior to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc
Toyota Customer Experience, WC 10
19001 South Western Avenue
Torrance, CA 90509

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.